DoIT - IT Vendor Governance Model

Executive Review

- At Agency Level
- At Enterprise Level

Operational Review

Engagement / Project Review

DoIT VMO - Vendor Governance Model

Quarterly Business Review

- Relationship
- Thought Leadership
- **Operational Highlights**
- Commercial Highlights

Monthly Operational Review

- Monthly Highlights / Lowlights
- SLA
- Continuous Improvements

3. Strategic

- 1) Agency Level
- 2) Enterprise CIO Level

Attendees

- DoIT CIO/CDO
- App Leader
- Agency Leader
- VMO Leader

Attendees

- Vendor Partner
- **Delivery Manager**

2. Operational

(Agency IT Driven)

Attendees

- App Leader
- IT Service Lead
- PM
- VMO Contract Manager

Attendees

- Vendor PM
- Partner

Weekly Project Review

- **Project Status**
- Risks / Issues

1. Project Level

(Project team driven)

Attendees

- IT Service Lead
- PM
- BA

Attendees

- Vendor PM
- Technical Lead