DoIT – IT Vendor Governance Model

- Executive Review
  - At Agency Level
  - At Enterprise Level

- Operational Review

- Engagement / Project Review
DoIT VMO – Vendor Governance Model

1. Project Level
   (Project team driven)
   - Attendees:
     - IT Service Lead
     - PM
     - BA

2. Operational
   (Agency IT Driven)
   - Attendees:
     - App Leader
     - IT Service Lead
     - PM
     - VMO Contract Manager

3. Strategic
   1) Agency Level
   2) Enterprise CIO Level
   - Attendees:
     - DoIT CIO/CDO
     - App Leader
     - Agency Leader
     - VMO Leader

Quarterly Business Review
- Relationship
- Thought Leadership
- Operational Highlights
- Commercial Highlights

Monthly Operational Review
- Monthly Highlights / Lowlights
- SLA
- Continuous Improvements

Weekly Project Review
- Project Status
- Risks / Issues

Attendees
- DoIT CIO/CDO
- App Leader
- Agency Leader
- VMO Leader

Attendees
- Vendor Partner
- Delivery Manager

Attendees
- Vendor PM
- Partner

Attendees
- Vendor PM
- Technical Lead