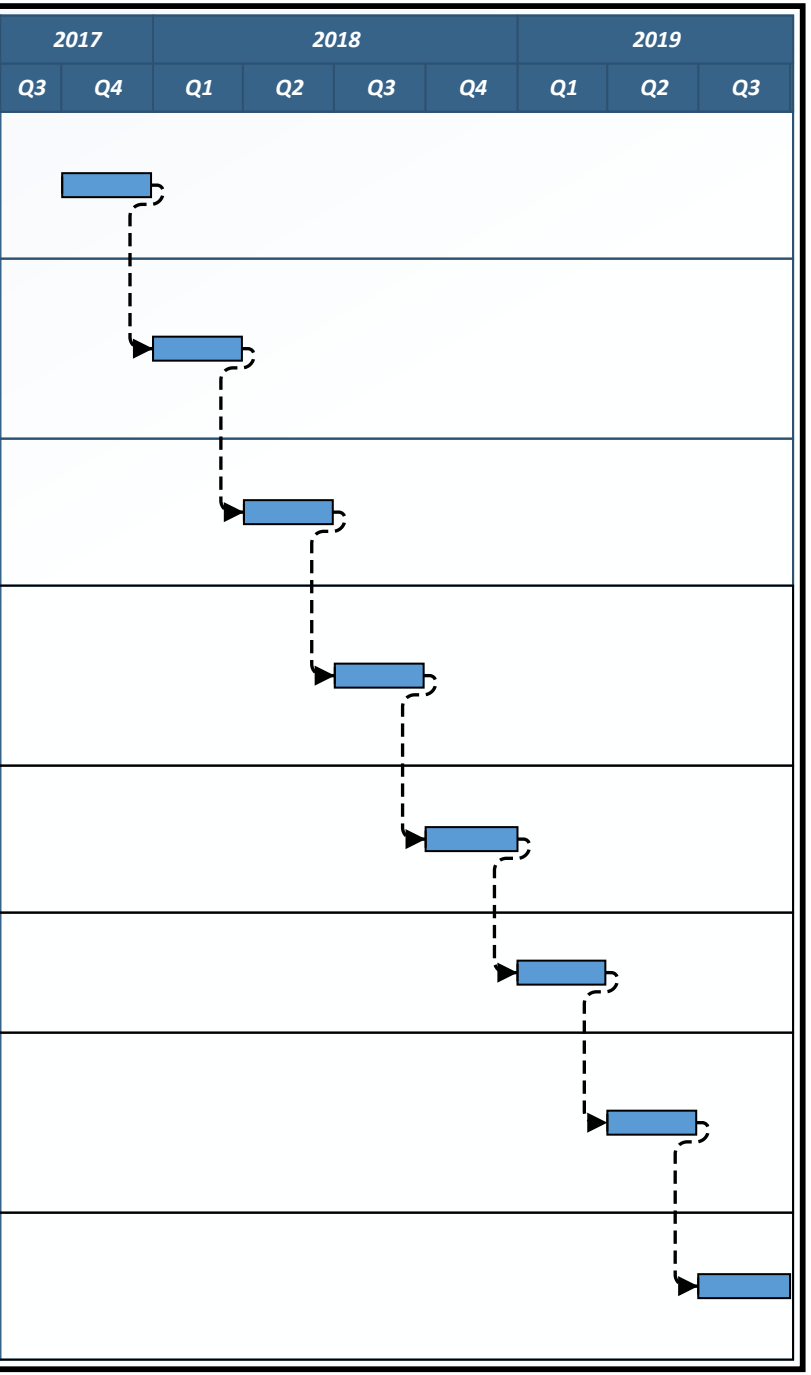
Attachment B - Rhode Island UHIP Timeline

ID	Anticipated System Improvement Phases	Start	Finish
1	The State will minimize changes to RI Bridges Production environment in order to support Open Enrollment with a stable, non-disruptive environment. M&O work will include hosting the system (hardware and software and operations of the platform, financial services, and routine error fixes and minor enhancements. M&O activities will include final wrap-up of Medicaid caseload management tasks. DDI will include extensive design, development and testing will be conducted in anticipation of a major release in March 2018.	10/2/2017	12/29/2017
2	M&O work will include hosting the system (hardware and software and operations of the platform, financial services, and routine error fixes and minor enhancements. DDI will include testing and deployment of a major release in February 2018. This release will include: changes to the Customer Portal to reduce the number of screens and questions that users encounter; changes to Notices so that reason codes are expressed in the appropriate language; changes to the data sync protocol to reduce inconsistencies; improvements to work management tools, including the worker inbox. Additional design and development will begin for a June 2018 release.	1/1/2018	3/30/2018
3	M&O work will include hosting the system (hardware and software and operations of the platform, financial services, and routine error fixes and minor enhancements. DDI will include testing and deployment of a major release in June 2018. This June release will be focused on system performance - reducing transaction times and improving data accuracy both within the system and through all of the critical interfaces. Additional design and development will begin for a September 2018 release.	4/2/2018	6/29/2018
4	M&O work will include hosting the system (hardware and software and operations of the platform, financial services, and routine error fixes and minor enhancements. DDI will include testing and deployment of a major release in September 2018. This September release will be focused on improving the user experience for workers and customers. It will include navigation aids, greatly enhanced on-screen help, and in-line error checking. A key goal will be readiness for November 1 open enrollment. A roadmap for CY19 architectural changes will be developed ensuring that system components can be updated to support mobile optimization, improved security, and rules flexibility in the future.	7/2/2018	9/28/2018
5	The State will minimize changes to RI Bridges Production environment in order to support Open Enrollment with a stable, non-disruptive environment. M&O work will include hosting the system (hardware and software and operations of the platform, financial services, and routine error fixes and minor enhancements. DDI will include preliminary design and development of an improved version of RI Bridges, slated for release in stages through the first half of CY19.	10/1/2018	12/31/2018
6	M&O work will include hosting the system (hardware and software and operations of the platform, financial services, and routine error fixes and minor enhancements. DDI will include development and testing and of a major release in June 2019.	1/1/2019	3/29/2019
7	M&O work will include hosting the system (hardware and software and operations of the platform, financial services, and routine error fixes and minor enhancements. DDI will include testing and deployment an improved RI Bridges June, 2019. The specific objectives for the improved version will include: a fully mobile-enabled user experience; a fully unified architecture to eliminate sync issues; a configurable rules engine; and a new user interface to mimic "modern" consumer experiences. These are intended to improve the accuracy of benefits determinations and issuance and to reduce the labor-intensive nature of agency work.	4/1/2019	6/28/2019
8	M&O work will include hosting the system (hardware and software and operations of the platform, financial services, and routine error fixes and minor enhancements. DDI will include updates for any remaining issues from the June release and to ensure that the new version of RI Bridges optimizes user experience for open enrollment	7/1/2019	9/30/2019