

# UHIP Daily Media Updates

## Monday, Jan. 9 – Friday, Jan. 13

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**Note: There were no UHIP updates to the media on Tuesday or Thursday of this week.**

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### UHIP Media Update – Monday, January 9, 2017

Good morning –

The State's weekly legislative submission has been posted and can be found in the UHIP section of the [Transparency Portal](#).

As a reminder for planning purposes, the UHIP communications team meets daily at 2:30 p.m. to review media inquiries with subject matter experts. If you have any UHIP-related questions, please try to provide them to us as soon as possible so we can gather the information you need before your deadlines.

Thanks!

- Brenna & Ashley

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### UHIP Media Update – Wednesday, January 11, 2017

Hello:

The State has submitted its most recent SNAP report and supporting documents to FNS. Please see attached for the latest submission.

Here are a few highlights from the report:

- You will see that for this report we have split the SNAP work-in-progress applications into four buckets: "Customer," "DHS," "RDOC Overdue" and "Other."
  - The items listed under "DHS" in these tables account for the items remaining to be worked by staff without needing further documentation from the customer or some other required action. According to the data that is currently available, the number of overdue expedited SNAP applications in this category is fewer than 300.
- Registering applications is critical to the success of our operations. We have made significant progress in this area. You will see that in the first week of January, 80% of applications were

received and registered within 3 calendar days. This is up significantly from the beginning of December, where we were at 61%.

Note: The data provided is subject to quality control. The State provides data updates on an ongoing basis.

Please let us know if you have any questions on the attached submission.

- Brenna and Ashley

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## **UHIP Media Update – Friday, January 13, 2017**

Hello:

Attached you will find the weekly UHIP metrics report, which shows the status of applications in the new, integrated health and human services eligibility system. In an effort to provide more comprehensive information, we have broken down these numbers by program and by each week going back to the launch date. As a reminder, we will continue to provide updates in this format on a weekly basis.

A few notes: this data is raw, preliminary, and has not yet been subject to quality control. You may notice some numbers have changed from week to week. These numbers reflect a snapshot of real-time data, which moves quickly and changes from day-to-day. This is going to happen as applications move past preliminary review and are re-classified by program. We are continuously working with our vendor and partners to improve data reporting, and will highlight changes and additions to our format as we move forward.

Some highlights of this report:

- About 38% of work-in-progress, non-duplicate applications are awaiting further information from applicants before an eligibility determination can be made.
- We have determined eligibility for more than 41,000 applications since the launch of the new eligibility system.
- We have made a concerted effort to intake any SNAP expedited applications and move them forward with a dedicated team.
- We have constituted a medical team of specialized DHS eligibility technicians to focus solely on Medicaid verification.

Please note that Monday, January 16, 2017 is a state holiday.

Thanks,

- Brenna & Ashley