

# UHIP Daily Media Updates

## Monday, Jan. 23 – Friday, Jan. 27

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**There were no UHIP updates to the media on Tuesday, Wednesday, or Thursday of this week.**

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### UHIP Media Update – Monday, January 23, 2017

Good afternoon –

A few items to update you on today:

- The UHIP leadership team welcomes the technical expertise of Kenneth Brindamour, based in Johnston, who will serve as the UHIP IT Project Manager for the next six months. Brindamour will have complete oversight authority over IT project improvement and resources, including in-house IT resources deployed with respect to UHIP. He will be partnering with the Governor's Office, the UHIP leadership team, and Deloitte on a daily basis. Under Acting DHS Director Eric Beane, the UHIP project manager will be responsible for developing a technical diagnosis and turnaround plan within 30 days, managing Deloitte's contract and operations, and ensuring timely and quality project continuity. Brindamour, who most recently was Senior Vice President of Service Delivery at Atrion, Inc., has experience overseeing teams of up to 1,000 people and budgets of up to \$500 million in his previous roles as a high-level technology executive.
- The State's weekly legislative submission has been posted and can be found in the UHIP section of the [Transparency Portal](#).

As a reminder for planning purposes, the UHIP communications team meets daily to review media inquiries with subject matter experts. If you have any UHIP-related questions, please try to provide them to us as soon as possible so we can gather the information you need before your deadlines.

Thanks!

- Brenna & Ashley

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### UHIP Media Update – Friday, January 27, 2017

Hello:

Attached you will find the weekly UHIP metrics report, which shows the status of applications in the new, integrated health and human services eligibility system. In an effort to provide more

comprehensive information, we have broken down these numbers by program and by each week going back to the launch date.

A few notes: this data is raw, preliminary, and has not yet been subject to quality control. You may notice some numbers have changed from week to week. These numbers reflect a snapshot of real-time data, which moves quickly and changes from day-to-day. This is going to happen as applications move past preliminary review and are re-classified by program.

Some highlights of this report:

- About 38 percent of work-in-progress, non-duplicate applications are awaiting further information from applicants before an eligibility determination can be made.
- We have determined eligibility for more than 48,000 applications since the launch of the new eligibility system.
- We have made a concerted effort to intake any SNAP expedited applications and move them forward with a dedicated team.
- We have constituted a medical team of specialized DHS eligibility technicians to focus solely on Medicaid verification.

Thanks,

- Brenna & Ashley