Rhode Island Department of Human Services
Supplemental Nutrition Assistance Program
57 Howard Avenue, Louis Pasteur Building, Cranston, RI 02920

December 15, 2017

Bonnie Brathwaite, Director
U.S. Department of Agriculture
Supplemental Nutrition Assistance Program
Northeast Region
10 Causeway Street
Boston, MA 02222

Dear Ms. Brathwaite:

As requested in your letter dated September 5, 2017, attached please find the Corrective Action Plan for the June 2017 combined review. The combined review evaluated the following areas: State and Local Program Access, State Management Evaluation System, and the Able-Bodied Adults Without Dependents (ABAWDs) Pre-Transition.

Also, as requested, attached, please find an update on the corrective actions related to the November 2016 Advance Warning.

The Rhode Island Department of Human Services (RI DHS) appreciates the partnership and assistance offered by the Food and Nutrition Service (FNS) as we work together to ensure that eligible SNAP households receive accurate and timely benefits. We will continue to revise, update, and expand on the corrective actions found in the attached documents to increase program access and ensure program integrity. Although we continue to face technical difficulties with the new integrated eligibility system, RI DHS is committed to providing high quality services and assistance to those we serve.

We thank you for your continued assistance and support. Should you have any questions or concerns, please do not hesitate to contact me or my office.

Sincerely,

Courtney Hawkins
Director, RI DHS

CC: Matthew Henschel, Team Lead, USDA, FNS, NERO
Maria Volpe, RI State Desk, USDA, FNS, NERO

Enclosures