

LTSS Escalation Summary

February 15, 2019 - March 15, 2019

	Totals
Complete	177
Pending State Action	133
Pending Deloitte	0
Pending DXC	3
Pending Client	0
Pending Provider	89
Total	402

UPCOMING ACTIVITY

The LTSS Escalation Team has completed all Nursing Home Meetings as scheduled. In this time period meetings were completed with Summit Commons, Riverview and cases were processed for West View

The LTSS Escalation Team has initiated Nursing Home Post Processing with all available resources dedicated to completing all pending cases remaining for Nursing Homes. It is estimated this will run through the end of April. This process includes continued outreach to Providers who have not submitted requested documents including Applications, Medicals and Slips in CSM in order to process cases. In addition there is ongoing notification to providers of cases that become Ready to Bill.

Outreach continues to all Assisted Living Providers to gather their completed Communication Tools with the cases to be reviewed/processed. Providers received pre-populated tools with cases EOHHS was aware of related to Interim Payments, Patient Share Issues, and DEA Cases. These were due back to the Team no later than 2/28 for review and assessment. Responses to date have been minimal so outreach continues including assistance from the RIALA (Rhode Island Assisted Living Association). Upon completion of the Post Processing effort for Nursing Homes, the Assisted Living cases will be initiated for review and scheduling of meetings.