



**United States  
Department of  
Agriculture**

Food and  
Nutrition  
Service

Northeast Region

10 Causeway St.  
Room 501  
Boston, MA 02222

JUL 11 2017

Courtney Hawkins, Director  
RI Department of Human Services  
Louis Pasteur Building  
57 Howard Avenue  
Cranston, RI 02920

Dear Director Hawkins:

On March 15, 2017, FNS sent a letter to the State Agency in regard to outstanding conditions of approval related to the July 25, 2016 Implementation Advance Planning Document Update (IAPDU). That letter requested an update by April 30, 2017. As of the date of this letter, there has been no response.

During our review of the current IAPDU received on May 25, 2017, we also reviewed for indications that the conditions of approval associated with the July 25, 2016 IAPDU had been met. The prescribed conditions and our responses are noted below. For those conditions that FNS determined were Not Met or Partially Met, a reply is requested by August 7, 2017.

Condition 1 - Not Met

Provide detailed reconciliation of functionality delivered and costs for design, development, and testing for ABAWD, eDRS, Mass Benefit Replacement, NDNH, Disaster SNAP and Claims Processing. This documentation must include dates of:

- a. Receipt of Deloitte deliverables
- b. Rhode Island acceptance and payment for same

***FNS Response to Condition 1***

FNS has determined that Condition 1 remains largely incomplete; as Deloitte has not delivered the full functionality as part of Release 7, nor has the State submitted documentation as requested. Deloitte Contract Amendment (CA) 31 executed May 12, 2015 was focused on Requirements Validation Sessions and Functional Design documents. This work was to be completed August 31, 2015. Deloitte Contract Amendment 35 was to implement the development from CA 31; with an end date of February 2016. We have reviewed progress to date against Condition 1 and have the remaining requests.

1. Provide a written summary of the ability to provide, or not provide the documentation originally requested.
2. Please confirm that Mass Benefit Replacement and NDNH are complete and functioning with the implementation dates; and that no defects exist.
3. ABAWD, D-SNAP, eDRS, and Claims are all in some stage of development; please provide most current status of each.

Condition 2 - Partially Met

Documentation of fixes to be covered under Deloitte CA 39 – Warranty for Release 7 through February 2017.

***FNS Response to Condition 2***

FNS may consider this condition met once we review the plan mentioned on the June 2, 2017 call between the State/CMS/FNS. The State informed its Federal partners that Deloitte had submitted a proposal to fix UHIP with 4 major releases July-September 2017. We should see that plan soon for review and approval as the contract end date with Deloitte is July 30, 2017.

\*Please note in our March 2017 letter we conveyed that submitted documentation consisted of the December 7, 2016 JIRA P1-P4 spreadsheet. The reply indicated that the P1-P4 spreadsheet was provided weekly and it was unknown how many fixes there would be under warranty. Post implementation status calls and reports indicated defects that had been fixed and tested were appearing again. A comprehensive list of all defects fixed under warranty, including release date should be submitted.

Condition 3 - Met

Detailed timeline for the proposed deliverables in the FFY 17 Roadmap to address deferred functionality and defects and how testing will be accomplished and validated before releasing to production. FNS may request results of testing once the timeline is identified.

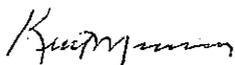
- a. January/February 2017
- b. April/May 2017
- c. August/September 2017

***FNS Response to Condition 3***

FNS considers this condition met with the February 15, 2017 Assessment and Turn-Around Plan, as well as the April 26, 2017 Progress Report, and the Weekly Executive Summary Reports.

We continue to work with the State in regards to RIBridges stability and provide technical assistance as needed. Please contact either Bonnie Brathwaite, Northeast Regional SNAP Director, at 617-565-6397, or Jennifer Renegar of the FNS State Systems Office at 616 222-5821 or [jennifer.renegar@fns.usda.gov](mailto:jennifer.renegar@fns.usda.gov) with questions or comments.

Sincerely,



Kurt Messner  
Regional Administrator  
USDA-Food and Nutrition Service

cc: Matt Stark  
Iwona Ramian  
Ben Shaffer