

OFFICE OF THE SPECIAL MASTER

Gemmell v. Hawkins – C. A. No. 16-350 WES

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Report (#20) to the Court

This Report is filed pursuant to Section IV.A.4 of the Order Appointing Special Master. The time that I spent in June was *de minimis*, hence I am not submitting a time sheet.

In May, DHS continued to meet and exceed the SNAP 96% timeliness standard set forth in the Stipulation and Order of Settlement – 96.9% for expedited applications and 98.7% for non-expedited applications. This means that out of a total of 3931 eligible SNAP applications submitted in May, only 89 were not processed in a timely fashion. DHS now has been in compliance with the consent Agreement for 7 out of the last 8 months. (In November 2018, DHS missed the target by an average of 1.05%.) Both the technology and the DHS staffing continue to work well, and DHS’s goal of achieving compliance in 11 out of the 12 months since October 2018 is in sight. *See* Article VII, Section 29 of the Stipulation.

With respect to the revised and simplified Assistance Application (for all UHIP programs), DHS filed it with the Department of Agriculture (that oversees the SNAP program) about two months ago for its review and approval, and DHS is awaiting a response.

In June, the technology release for improving the customer portal to make it easier to use was implemented.

Respectfully submitted,

/s/ Deming E. Sherman

Special Master

July 1, 2019
cc Counsel of Record (by email)