

Closed cases for failure to submit interim report, report form submitted within actionable timeframe, case never reopened.

**Baseline Overdue Unprocessed Interim Reports**

| Benefit End Month | Closed cases for failure to submit interim report, case never reopened, interim report submitted prior to closing | Comments: |
|-------------------|---|-----------|
| <b>Total All</b>  | <b>5,766</b>  |           |
| 17-May            | 1,061   |           |
| 17-Apr            | 1,552   |           |
| Mar-17            | 1,397   |           |
| Feb-17            | 1,358   |           |
| Jan-17            | 159   |           |
| Dec-2016          | 170   |           |
| Nov-2016          | 4   |           |
| Oct-2016          | 9   |           |
| Sep-2016          | 56  |           |

### **Recertifications**

The purpose of this report is to identify recertification forms that were submitted within timeframes requiring State action.

The report will further identify which recert forms require State action (red) and which require client action (green).

**Data for all months should be current as of the date that the report is run.**

Changes over time in red categories will reflect the State's progress in addressing backlogged documents that require State action.

### **Application Summary**

The purpose of this report is to identify trends over time in pending applications.

**Only information for the current week will be added/updated. However, this weekly data should reflect all pending applications.**

**As a new week's data is populated, the previous weeks' data will remain as a historical record.**

The Application Summary Report should include unprocessed cases.

As indicated by the separate charts in the Application Summary report, potentially expedited applications should be reported separately.

### **Interim Report**

The purpose of this report is to identify interim reports that were submitted but not acted upon by DHS.

**Data for all months should be current as of the date that the report is run.**

### **Case Documents**

The purpose of the report is to identify trends in unprocessed verifications/change documents.

Report should include **all** unprocessed SNAP verifications and change documents, regardless of whether the associated case is active or inactive.

Only information for current week will be updated. The previous weeks' data will remain as a historical record.

DHS must also generate a list of the specific documents comprising the weekly report.

### **Unidentified Docs**

The purpose of the report is to account for all documents that have not been linked to a specific case.

DHS should also identify the count and percentage of different types of documents comprising this report.

**Total Department Responsibility 1808**

**Closed Recerts: Recertification Form Submitted On or Prior to Federal Due Date and Case Never Reopened**

| Benefit End Month       | Unprocessed recertification form | Recert app registered, but no evidence of any action taken on recertification app | Interview Scheduled for future (appointment is later than the report date) | No Interview Completed and No Interview Scheduled | Interview scheduled in past, no interview completed, no NOMI Sent | Interview completed and mandatory unverified verifications existed, NO RDOC issued | Unprocessed documents (scanned docs other than recert forms) in case record | Awaiting Supervisor Approval | Interview completed, RDOC issued, no unprocessed documents | NOMI issued, no interview completed | Scanned after recer review due | Awaiting Supervisor Approval with no interview scheduled/complete | Others    | Total Dept Responsibility | Total Client Responsibility | Total All (Dept + Sec Rvw + Client) | Description/Comments |
|-------------------------|----------------------------------|---|--|---|---|--|---|------------------------------|--|-------------------------------------|--------------------------------|---|-----------|---------------------------|-----------------------------|-------------------------------------|----------------------|
| <b>Total All Months</b> | <b>245</b>                       | <b>116</b>  | <b>0</b>   | <b>8</b>  | <b>2</b>  | <b>0</b>   | <b>0</b>  | <b>0</b>                     | <b>1</b>   | <b>0</b>                            | <b>13</b>                      | <b>0</b>  | <b>12</b> | <b>406</b>                | <b>1</b>                    | <b>407</b>                          |                      |
| Sep-2016                | 194                              | 5   | 0  | 0   | 0   | 0  | 0   | 0                            | 0  | 0                                   | 2                              | 4   | 0         | 205                       | 0                           | 205                                 |                      |
| Oct-2016                | 4                                | 4   | 0  | 0   | 0   | 0  | 0   | 0                            | 0  | 0                                   | 1                              | 0   | 0         | 9                         | 0                           | 9                                   |                      |
| Nov-2016                | 13                               | 7   | 0  | 2   | 0   | 0  | 0   | 0                            | 0  | 0                                   | 0                              | 0   | 0         | 22                        | 0                           | 22                                  |                      |
| Dec-2016                | 6                                | 2   | 0  | 0   | 0   | 0  | 0   | 0                            | 0  | 0                                   | 0                              | 0   | 0         | 8                         | 0                           | 8                                   |                      |
| Jan-2017                | 3                                | 5   | 0  | 0   | 0   | 0  | 0   | 0                            | 0  | 0                                   | 1                              | 0   | 0         | 9                         | 0                           | 9                                   |                      |
| Feb-2017                | 5                                | 26  | 0  | 2   | 0   | 0  | 0   | 0                            | 0  | 0                                   | 4                              | 0   | 8         | 45                        | 0                           | 45                                  |                      |
| Mar-2017                | 6                                | 7   | 0  | 1   | 0   | 0  | 0   | 0                            | 0  | 0                                   | 0                              | 1   | 0         | 15                        | 0                           | 15                                  |                      |
| Apr-2017                | 5                                | 24  | 0  | 0   | 1   | 0  | 0   | 0                            | 1  | 0                                   | 2                              | 0   | 3         | 36                        | 0                           | 36                                  |                      |
| May-2017                | 7                                | 16  | 0  | 3   | 0   | 0  | 0   | 0                            | 3  | 0                                   | 2                              | 0   | 1         | 29                        | 0                           | 29                                  |                      |
| Jun-2017                | 2                                | 20  | 0  | 1   | 1   | 0  | 0   | 3                            | 1  | 0                                   | 1                              | 0   | 0         | 28                        | 1                           | 29                                  |                      |

**Closed Recerts: Form Submitted After Federal Due Date But Within 30 Days of End Cert, and Case Never Reopened**

| Benefit End Month       | Unprocessed recertification form | Recert app registered, but no evidence of any action taken on recertification app | Interview Scheduled for future (appointment is later than the report date) | No Interview Completed and No Interview Scheduled | Interview scheduled in past, no interview completed, no NOMI Sent | Interview completed and mandatory unverified verifications existed, NO RDOC issued | Unprocessed documents (scanned docs other than recert forms) in case record | Awaiting Supervisor Approval | Interview completed, RDOC issued, no unprocessed documents | NOMI issued, no interview completed | Scanned after recer review due | Awaiting Supervisor Approval with no interview scheduled/complete | Others   | Total Dept Responsibility | Total Client Responsibility | Total All (Dept + Sec Rvw + Client) | Description/Comments |
|-------------------------|----------------------------------|---|--|---|---|--|---|------------------------------|--|-------------------------------------|--------------------------------|---|----------|---------------------------|-----------------------------|-------------------------------------|----------------------|
| <b>Total All Months</b> | <b>170</b>                       | <b>414</b>  | <b>0</b>   | <b>11</b>   | <b>1</b>  | <b>0</b>   | <b>0</b>  | <b>2</b>                     | <b>11</b>  | <b>2</b>                            | <b>621</b>                     | <b>5</b>  | <b>6</b> | <b>1402</b>               | <b>15</b>                   | <b>1417</b>                         |                      |
| Sep-2016                | 33                               | 2   | 0  | 7   | 1   | 0  | 0   | 0                            | 3  | 1                                   | 13                             | 0   | 3        | 59                        | 4                           | 63                                  |                      |
| Oct-2016                | 3                                | 0   | 0  | 0   | 0   | 0  | 0   | 0                            | 0  | 0                                   | 0                              | 0   | 0        | 3                         | 0                           | 3                                   |                      |
| Nov-2016                | 18                               | 41  | 0  | 1   | 0   | 0  | 0   | 0                            | 0  | 1                                   | 65                             | 1   | 2        | 128                       | 1                           | 129                                 |                      |
| Dec-2016                | 21                               | 112   | 0  | 1   | 0   | 0  | 0   | 2                            | 2  | 0                                   | 40                             | 0   | 3        | 179                       | 2                           | 181                                 |                      |
| Jan-2017                | 16                               | 78  | 0  | 1   | 0   | 0  | 0   | 0                            | 0  | 0                                   | 61                             | 1   | 4        | 161                       | 0                           | 161                                 |                      |
| Feb-2017                | 11                               | 57  | 0  | 1   | 0   | 0  | 0   | 0                            | 3  | 0                                   | 59                             | 1   | 3        | 132                       | 3                           | 135                                 |                      |
| Mar-2017                | 15                               | 16  | 0  | 3   | 0   | 0  | 0   | 0                            | 3  | 0                                   | 96                             | 0   | 9        | 139                       | 3                           | 142                                 |                      |
| Apr-2017                | 19                               | 57  | 0  | 1   | 0   | 0  | 0   | 0                            | 0  | 0                                   | 110                            | 0   | 28       | 215                       | 0                           | 215                                 |                      |
| May-2017                | 22                               | 86  | 0  | 2   | 0   | 0  | 0   | 0                            | 2  | 0                                   | 105                            | 1   | 34       | 280                       | 2                           | 282                                 |                      |
| Jun-2017                | 21                               | 25  | 0  | 5   | 0   | 0  | 0   | 0                            | 0  | 0                                   | 54                             | 1   | 0        | 106                       | 0                           | 106                                 |                      |

**Pending Applications Summary**

**Regular (non-expedited) Applications (should include unprocessed applications)**

**Days Pending**

|           | Total 30 days or fewer | Total 31 - 60 | Subtotal 31-60 days Dept Responsibility | Total 61- 90 | Subtotal 61 - 90 Dept Responsibility | Total 91 - 120 | Subtotal 91 - 120 Dept Responsibility | Total 120+ | Subtotal 120+ Dept Responsibility | Total over 30 days | Subtotal over 30 days Dept Responsibility |
|-----------|------------------------|---------------|---|--------------|--------------------------------------|----------------|---------------------------------------|------------|-----------------------------------|--------------------|---|
| 5/1/2017  | 531                    | 104           | 19                                      | 18           | 5                                    | 16             | 4                                     | 36         | 21                                | 174                | 49  |
| 5/8/2017  | 630                    | 118           | 13                                      | 24           | 5                                    | 13             | 4                                     | 36         | 22                                | 191                | 44  |
| 5/15/2017 | 647                    | 168           | 15                                      | 27           | 6                                    | 13             | 7                                     | 38         | 25                                | 246                | 53  |
| 5/22/2017 | 628                    | 198           | 11                                      | 34           | 6                                    | 5              | 3                                     | 44         | 27                                | 281                | 47  |
| 5/30/2017 | 752                    | 126           | 8                                       | 24           | 5                                    | 5              | 3                                     | 39         | 21                                | 194                | 37  |
| 6/5/2017  | 715                    | 39            | 8                                       | 10           | 5                                    | 3              | 2                                     | 22         | 16                                | 74                 | 31  |
| 6/12/2017 | 750                    | 109           | 37                                      | 23           | 10                                   | 10             | 7                                     | 23         | 18                                | 165                | 72  |
| 6/19/2017 | 851                    | 52            | 23                                      | 14           | 8                                    | 9              | 4                                     | 19         | 17                                | 94                 | 52  |
| 6/26/2017 | 732                    | 101           | 34                                      | 11           | 7                                    | 8              | 5                                     | 21         | 17                                | 141                | 63  |
| 7/3/2017  | 658                    | 97            | 41                                      | 13           | 9                                    | 4              | 3                                     | 30         | 27                                | 144                | 80  |
| 7/10/2017 | 521                    | 104           | 48                                      | 16           | 10                                   | 5              | 2                                     | 33         | 29                                | 158                | 89  |
| 7/17/2017 | 347                    | 102           | 41                                      | 19           | 11                                   | 3              | 1                                     | 29         | 27                                | 153                | 80  |

**Potentially Expedited Applications**

**Days Pending**

|           | Total 7 days or fewer | Total 8-30 | Subtotal 8-30 Dept Responsibility | Total 31 - 60 | Subtotal 31-60 days Dept Responsibility | Total 61- 90 | Subtotal 61 - 90 Dept Responsibility | Total 91 - 120 | Subtotal 91 - 120 Dept Responsibility | Total 120+ | Subtotal 120+ Dept Responsibility | Total over 7 days | Subtotal over 7 days Dept Responsibility |
|-----------|-----------------------|------------|-----------------------------------|---------------|---|--------------|--------------------------------------|----------------|---------------------------------------|------------|-----------------------------------|-------------------|--|
| 5/1/2017  | 114                   | 162        | 19                                | 24            | 2                                       | 12           | 3                                    | 9              | 3                                     | 20         | 11                                | 227               | 38                                       |
| 5/8/2017  | 145                   | 190        | 29                                | 40            | 4                                       | 11           | 3                                    | 9              | 2                                     | 13         | 23                                | 263               | 61                                       |
| 5/15/2017 | 121                   | 234        | 34                                | 57            | 5                                       | 5            | 1                                    | 8              | 1                                     | 23         | 14                                | 327               | 55                                       |
| 5/22/2017 | 95                    | 231        | 41                                | 99            | 4                                       | 3            | 0                                    | 8              | 1                                     | 26         | 15                                | 367               | 61                                       |
| 5/30/2017 | 206                   | 164        | 23                                | 68            | 6                                       | 1            | 0                                    | 7              | 1                                     | 23         | 13                                | 263               | 43                                       |
| 6/5/2017  | 228                   | 85         | 16                                | 23            | 7                                       | 1            | 0                                    | 1              | 1                                     | 14         | 1                                 | 124               | 25                                       |
| 6/12/2017 | 158                   | 159        | 43                                | 43            | 8                                       | 8            | 3                                    | 1              | 1                                     | 12         | 10                                | 223               | 65                                       |
| 6/19/2017 | 232                   | 120        | 30                                | 25            | 10                                      | 5            | 2                                    | 1              | 1                                     | 11         | 9                                 | 162               | 52                                       |
| 6/26/2017 | 90                    | 198        | 61                                | 54            | 17                                      | 10           | 5                                    | 2              | 1                                     | 12         | 9                                 | 276               | 93                                       |
| 7/3/2017  | 43                    | 165        | 46                                | 39            | 14                                      | 5            | 3                                    | 2              | 1                                     | 9          | 7                                 | 220               | 71                                       |
| 7/10/2017 | 16                    | 130        | 36                                | 42            | 18                                      | 8            | 6                                    | 0              | 0                                     | 7          | 7                                 | 187               | 67                                       |
| 7/17/2017 | 47                    | 81         | 25                                | 48            | 23                                      | 7            | 7                                    | 2              | 1                                     | 9          | 9                                 | 147               | 65                                       |

| Unprocessed SNAP Verifications and Change Documents | Description/Comments |
|---|----------------------|
|---|----------------------|

Baseline Overdue Unprocessed Verifications/Change Documents equals total over 10 days.

| Days Pending - Case Maintenance |                  |         |         |         |          |        |                    | This table displays counts of unprocessed (Available/Reviewed) scanned documents received by |
|---------------------------------|------------------|---------|---------|---------|----------|--------|--------------------|--|
|                                 | 10 days or fewer | 11 - 30 | 31 - 60 | 61 - 90 | 91 - 120 | 120+   | Total over 10 days |  |
| 5/1/2017                        | 2,971            | 7,787   | 13,398  | 7,967   | 4,969    | 8,653  | 42,774             |  |
| 5/8/2017                        | 527              | 7,745   | 13,481  | 8,719   | 5,617    | 9,656  | 45,218             |  |
| 5/15/2017                       | 3,410            | 7,771   | 13,355  | 8,578   | 5,458    | 9,231  | 44,393             |  |
| 5/22/2017                       | 3,382            | 7,444   | 13,149  | 8,380   | 5,174    | 8,268  | 42,415             |  |
| 5/30/2017                       | 3,452            | 7,736   | 13,239  | 8,376   | 5,176    | 8,209  | 42,736             |  |
| 6/5/2017                        | 3,581            | 7,971   | 13,357  | 8,455   | 5,226    | 8,285  | 43,294             |  |
| 6/12/2017                       | 3,673            | 8,247   | 13,499  | 8,535   | 5,248    | 8,477  | 44,006             |  |
| 6/19/2017                       | 3,707            | 8,322   | 13,531  | 8,494   | 5,200    | 8,576  | 44,123             |  |
| 6/26/2017                       | 3,731            | 8,345   | 13,458  | 8,452   | 5,191    | 8,651  | 44,097             |  |
| 7/3/2017                        | 3,907            | 6,745   | 8,060   | 8,819   | 10,213   | 16,373 | 50,210             |  |
| 7/10/2017                       | 3,285            | 8,013   | 7,229   | 8,327   | 10,055   | 18,191 | 51,815             |  |
| 7/17/2017                       | 4,938            | 8,705   | 6,770   | 7,425   | 9,457    | 19,998 | 52,355             |  |

| Days Pending - Documents Pertaining to Recertifications |                  |         |         |         |          |      |                    | This table displays counts of unprocessed (Available/Reviewed) scanned documents received by |
|---|------------------|---------|---------|---------|----------|------|--------------------|--|
|   | 10 days or fewer | 11 - 30 | 31 - 60 | 61 - 90 | 91 - 120 | 120+ | Total over 10 days |  |
| 5/1/2017  | 1206             | 3229    | 6777    | 3599    | 1685     | 1858 | 17,148             |  |
| 5/8/2017  | 225              | 3733    | 5916    | 4353    | 1918     | 2209 | 18,354             |  |
| 5/15/2017   | 1111             | 3674    | 5967    | 4406    | 2016     | 2670 | 18,733             |  |
| 5/22/2017   | 1093             | 3584    | 6013    | 4430    | 2070     | 3042 | 19,139             |  |
| 5/30/2017   | 1063             | 3290    | 5980    | 4439    | 2050     | 3109 | 18,868             |  |
| 6/5/2017  | 1003             | 3171    | 5896    | 4400    | 2028     | 3095 | 18,590             |  |
| 6/12/2017   | 968              | 3029    | 5815    | 4372    | 2024     | 2994 | 18,234             |  |
| 6/19/2017   | 948              | 2993    | 5841    | 4440    | 2102     | 2947 | 18,323             |  |
| 6/26/2017   | 948              | 2998    | 5917    | 4485    | 2121     | 2878 | 18,399             |  |
| 7/3/2017  | 1803             | 2738    | 1715    | 3379    | 5579     | 7600 | 21,011             |  |
| 7/10/2017   | 1146             | 3066    | 1405    | 3220    | 4880     | 8535 | 21,106             |  |
| 7/17/2017   | 2813             | 2789    | 1414    | 2597    | 4222     | 9748 | 20,770             |  |

| Days Pending - Documents Pertaining to Initial Applications (non-recerts) |                  |         |         |         |          |      |                    | This table displays counts of unprocessed (Available/Reviewed) scanned documents received by |
|---|------------------|---------|---------|---------|----------|------|--------------------|--|
|   | 10 days or fewer | 11 - 30 | 31 - 60 | 61 - 90 | 91 - 120 | 120+ | Total over 10 days |  |
| 5/1/2017  | 372              | 507     | 277     | 105     | 48       | 39   | 976                |  |
| 5/8/2017  | 112              | 591     | 395     | 159     | 47       | 44   | 1,236              |  |
| 5/15/2017   | 498              | 385     | 302     | 125     | 46       | 41   | 899                |  |
| 5/22/2017   | 390              | 361     | 286     | 110     | 46       | 39   | 842                |  |

|           |     |     |     |     |     |    |     |
|-----------|-----|-----|-----|-----|-----|----|-----|
| 5/30/2017 | 250 | 217 | 156 | 42  | 17  | 16 | 448 |
| 6/5/2017  | 114 | 94  | 141 | 34  | 17  | 16 | 302 |
| 6/12/2017 | 56  | 110 | 135 | 33  | 17  | 16 | 311 |
| 6/19/2017 | 38  | 69  | 136 | 33  | 14  | 18 | 270 |
| 6/26/2017 | 41  | 74  | 136 | 37  | 10  | 18 | 275 |
| 7/3/2017  | 305 | 425 | 104 | 109 | 58  | 34 | 730 |
| 7/10/2017 | 160 | 297 | 117 | 62  | 109 | 39 | 624 |
| 7/17/2017 | 143 | 203 | 126 | 61  | 108 | 47 | 545 |

**List of Different Types of Documents Comprising Above Chart (to be updated with each week's data)**

| Unprocessed Unidentified Documents  |                  |         |         |         |          |      |                    | Description/Comments   |
|---|------------------|---------|---------|---------|----------|------|--------------------|--|
| <b>Baseline Overdue Unprocessed Unidentified Documents equals total over 10 days.</b> |                  |         |         |         |          |      |                    |  |
|   | 10 days or fewer | 11 - 30 | 31 - 60 | 61 - 90 | 91 - 120 | 120+ | Total over 10 days | This table displays counts of unprocessed (Available/Reviewed) |
| 5/1/2017  | 289              | 162     | 647     | 1330    | 364      | 454  | 2,957              |  |
| 5/8/2017  | 30               | 365     | 370     | 1551    | 426      | 503  | 3,215              |  |
| 5/15/2017   | 101              | 364     | 371     | 1541    | 426      | 503  | 3,205              |  |
| 5/22/2017   | 101              | 364     | 371     | 1540    | 426      | 503  | 3,204              |  |
| 5/30/2017   | 101              | 363     | 371     | 1522    | 426      | 503  | 3,185              |  |
| 6/5/2017  | 101              | 362     | 371     | 1521    | 426      | 503  | 3,183              |  |
| 6/12/2017   | 101              | 362     | 371     | 1520    | 426      | 501  | 3,180              |  |
| 6/19/2017   | 43               | 86      | 156     | 852     | 171      | 206  | 1,471              |  |
| 6/26/2017   | 43               | 86      | 156     | 852     | 171      | 206  | 1,471              |  |
| 7/3/2017  | 44               | 166     | 159     | 131     | 182      | 1151 | 1,789              |  |
| 7/10/2017   | 37               | 142     | 192     | 125     | 135      | 1228 | 1,822              |  |
| 7/17/2017   | 45               | 116     | 165     | 176     | 120      | 1260 | 1,837              |  |

**List of Different Types of Documents Comprising Above Chart (to be updated with each week's data)**

See next tab

| <b>CASE_DOCUMENT</b> | <b>TASK_DESCRIPTION</b>                       | <b>New Count</b> |
|----------------------|---|------------------|
| Case_Maintenance     | Activities of Daily Living                    | 1                |
| Case_Maintenance     | American Indian card I-872                    | 8                |
| Case_Maintenance     | American Indian Verification                  | 51               |
| Case_Maintenance     | Appeals Supporting Document                   | 135              |
| Case_Maintenance     | Appeals/Request for Hearing                   | 349              |
| Case_Maintenance     | Asset Verification                            | 2,359            |
| Case_Maintenance     | Authorization to Release Information          | 31               |
| Case_Maintenance     | Authorization/Invoice                         | 1                |
| Case_Maintenance     | Bank or financial institution statement       | 452              |
| Case_Maintenance     | Bankruptcy Notice                             | 3                |
| Case_Maintenance     | Benefit award letter                          | 117              |
| Case_Maintenance     | Benefit Notice                                | 9                |
| Case_Maintenance     | Birth Certificate                             | 2,732            |
| Case_Maintenance     | Book Keeping Records                          | 1                |
| Case_Maintenance     | Certificate of Naturalization                 | 17               |
| Case_Maintenance     | Change Report Form                            | 3,171            |
| Case_Maintenance     | Checkstubs or Earnings Statement              | 73               |
| Case_Maintenance     | Child Care Document                           | 141              |
| Case_Maintenance     | Child Care Need Verification                  | 1                |
| Case_Maintenance     | Child Care Provider Verification              | 2                |
| Case_Maintenance     | Child Custody Order                           | 8                |
| Case_Maintenance     | Child Support Document                        | 219              |
| Case_Maintenance     | Child support paternity records               | 10               |
| Case_Maintenance     | Citizenship/Immigration Document              | 1,608            |
| Case_Maintenance     | Confirmation Papers                           | 37               |
| Case_Maintenance     | Copayment verification                        | 1                |
| Case_Maintenance     | Copy of receipt                               | 7                |
| Case_Maintenance     | Court Documents                               | 7                |
| Case_Maintenance     | Court order                                   | 9                |
| Case_Maintenance     | Court record or other legal document          | 4                |
| Case_Maintenance     | Court records or other legal document         | 1                |
| Case_Maintenance     | Current bill/receipt/money order/cancelled ch | 29               |
| Case_Maintenance     | Current lease or rental agreement             | 5                |
| Case_Maintenance     | Current statement from bank or financial inst | 1                |
| Case_Maintenance     | Day care provider statement                   | 1                |
| Case_Maintenance     | Death Certificate                             | 6                |
| Case_Maintenance     | Death/Funeral Document                        | 96               |
| Case_Maintenance     | Disability/Medical Document                   | 1,396            |
| Case_Maintenance     | Discontinue/Withdrawal Request                | 61               |
| Case_Maintenance     | Disqualification Consent Agreement            | 7                |
| Case_Maintenance     | Divorce Decree                                | 2                |
| Case_Maintenance     | Doctor of Medicine (MD/DO) - Written staten   | 3                |
| Case_Maintenance     | Doctorate Degree Seen                         | 1                |
| Case_Maintenance     | Driver's License                              | 2,219            |
| Case_Maintenance     | Education Document                            | 202              |
| Case_Maintenance     | Employer statement                            | 34               |
| Case_Maintenance     | Employer statement showing dates of empld     | 13               |
| Case_Maintenance     | Employment Authorization Card (I-688B)        | 17               |
| Case_Maintenance     | Employment Letter                             | 32               |
| Case_Maintenance     | Expense (Medical/Housing/etc.)                | 7,180            |
| Case_Maintenance     | Food Replacement Affidavit                    | 15               |

|                  |  |       |
|------------------|--|-------|
| Case_Maintenance | Fuel Bills                                   | 38    |
| Case_Maintenance | Funeral Home Statement                       | 5     |
| Case_Maintenance | Government pension receipt based on perm     | 1     |
| Case_Maintenance | GPA Burial                                   | 5     |
| Case_Maintenance | Guardian/Conservator Court Appointment Le    | 2     |
| Case_Maintenance | Health Insurance Card                        | 130   |
| Case_Maintenance | Health insurance premium notice              | 7     |
| Case_Maintenance | Health Insurance Verification                | 1,168 |
| Case_Maintenance | Hearing Decision and Order                   | 1     |
| Case_Maintenance | Home Insurance Bill                          | 5     |
| Case_Maintenance | Home owners insurance records                | 2     |
| Case_Maintenance | Hospital Birth Records                       | 1     |
| Case_Maintenance | Hospital or public health record             | 2     |
| Case_Maintenance | Housing Catastrophic Documents               | 13    |
| Case_Maintenance | I-151 Alien Registration Receipt Card        | 55    |
| Case_Maintenance | I-551 stamp in a foreign passport or on USC  | 2     |
| Case_Maintenance | Identity Verification                        | 966   |
| Case_Maintenance | Immigration Document (Government Issued)     | 9     |
| Case_Maintenance | Incarceration Verification                   | 62    |
| Case_Maintenance | Income tax records with receipts             | 2     |
| Case_Maintenance | Income Tax Returns                           | 4     |
| Case_Maintenance | Income/Employment Document                   | 6,752 |
| Case_Maintenance | Initial Asset Assessment Notice              | 1     |
| Case_Maintenance | Insurance company statement                  | 30    |
| Case_Maintenance | Insurance record showing US birth at least 5 | 1     |
| Case_Maintenance | Landlord statement                           | 22    |
| Case_Maintenance | Lease  | 296   |
| Case_Maintenance | Legal birth certificate                      | 1     |
| Case_Maintenance | Legal/Court Document                         | 342   |
| Case_Maintenance | Letter from Landlord                         | 31    |
| Case_Maintenance | Letter from Person who you pay room and b    | 41    |
| Case_Maintenance | Letter or document from person/agency mak    | 58    |
| Case_Maintenance | Life Insurance Benefit Statement             | 8     |
| Case_Maintenance | Life Insurance Policy                        | 10    |
| Case_Maintenance | Life Insurance Verification                  | 3     |
| Case_Maintenance | Loan contract                                | 8     |
| Case_Maintenance | MA63-Physician Examination Report            | 6     |
| Case_Maintenance | Marriage License                             | 1     |
| Case_Maintenance | MART   | 226   |
| Case_Maintenance | Medicaid Supplemental Questionnaire          | 1     |
| Case_Maintenance | Medical Appointment Confirmation Notice      | 2     |
| Case_Maintenance | Medical bill or receipt                      | 165   |
| Case_Maintenance | Medical Documents                            | 196   |
| Case_Maintenance | Medical Exam Report                          | 16    |
| Case_Maintenance | Medical Needs                                | 12    |
| Case_Maintenance | Medical Packet                               | 2     |
| Case_Maintenance | Medical Services Authorization Notice        | 2     |
| Case_Maintenance | Medical-Social Eligibility Certification     | 1     |
| Case_Maintenance | Medical-Social Questionnaire                 | 1     |
| Case_Maintenance | Mid-Certification Contact Notice             | 2,185 |
| Case_Maintenance | Military Document                            | 22    |
| Case_Maintenance | Military Documents                           | 3     |

|                  |   |       |
|------------------|---|-------|
| Case_Maintenance | Mortgage Books/Records                              | 4     |
| Case_Maintenance | Mortgage Breakdown Proof                            | 4     |
| Case_Maintenance | Mortgage Company or Lender statement                | 19    |
| Case_Maintenance | Mortgage Papers                                     | 17    |
| Case_Maintenance | Naturalization Papers N-550/N-570                   | 4     |
| Case_Maintenance | Non-Heating Utility Bills                           | 8     |
| Case_Maintenance | Notice of Balance Due                               | 4     |
| Case_Maintenance | Ob-gyn Clinical Nurse Specialist (NS) - Written Sta | 2     |
| Case_Maintenance | Ob-gyn Nurse Practitioner (NP) - Written Sta        | 1     |
| Case_Maintenance | Other   | 1,925 |
| Case_Maintenance | Other Asset verification                            | 4     |
| Case_Maintenance | Other Citizenship Document                          | 1     |
| Case_Maintenance | Other Date of Birth Verification                    | 6     |
| Case_Maintenance | Other documentation showing SSN                     | 3     |
| Case_Maintenance | Other Expense verification                          | 36    |
| Case_Maintenance | Other Hearing Request                               | 1     |
| Case_Maintenance | Other ID which provides a name and address          | 4     |
| Case_Maintenance | Other Identity Document                             | 48    |
| Case_Maintenance | Other Immigration Document                          | 2     |
| Case_Maintenance | Other Income verification                           | 137   |
| Case_Maintenance | Other Medical Insurance Document                    | 6     |
| Case_Maintenance | Other Non-Financial verification                    | 4     |
| Case_Maintenance | Other Release of Information                        | 4     |
| Case_Maintenance | Other Shelter verification                          | 50    |
| Case_Maintenance | Other unspecified document                          | 136   |
| Case_Maintenance | Other unspecified written statement                 | 106   |
| Case_Maintenance | Other Vital Packet verification                     | 3     |
| Case_Maintenance | Out of State Benefit Status                         | 70    |
| Case_Maintenance | Pay Stub  | 5,499 |
| Case_Maintenance | Permanent Resident Alien Declaration                | 27    |
| Case_Maintenance | Physician's statement of disability                 | 3     |
| Case_Maintenance | Policy Decision                                     | 6     |
| Case_Maintenance | Proof of Child Care Income                          | 1     |
| Case_Maintenance | Property Tax records                                | 10    |
| Case_Maintenance | Property Unit Proof                                 | 202   |
| Case_Maintenance | Provider statement of expense                       | 2     |
| Case_Maintenance | Psychiatric/Psychological Examination Report        | 1     |
| Case_Maintenance | Registered Nurse (RN) - Written Statement           | 1     |
| Case_Maintenance | Release document showing release date               | 5     |
| Case_Maintenance | Rent receipt showing amount,address,landl           | 197   |
| Case_Maintenance | Rent/mortgage receipt                               | 278   |
| Case_Maintenance | Repay Agreement                                     | 4     |
| Case_Maintenance | Request for Exception to the 12 Month Billing       | 1     |
| Case_Maintenance | Residency Verification                              | 3,946 |
| Case_Maintenance | Returned Mail                                       | 946   |
| Case_Maintenance | RSDI Award Letter if DOB included                   | 2     |
| Case_Maintenance | School photo ID                                     | 1     |
| Case_Maintenance | School Statement                                    | 11    |
| Case_Maintenance | School Transcript                                   | 3     |
| Case_Maintenance | SDA/SSI Referral Checklist                          | 15    |
| Case_Maintenance | Self-Employment Income and Expense State            | 2     |
| Case_Maintenance | Sewer and Water Bills                               | 19    |

|                     |   |       |
|---------------------|---|-------|
| Case_Maintenance    | Social Case Work Document                       | 795   |
| Case_Maintenance    | Social Security Card                            | 2,509 |
| Case_Maintenance    | Social Security Records                         | 175   |
| Case_Maintenance    | Social Summary                                  | 50    |
| Case_Maintenance    | Social Summary Update                           | 13    |
| Case_Maintenance    | Social Work Document                            | 1     |
| Case_Maintenance    | SSI receipt based on disability/blindness       | 18    |
| Case_Maintenance    | State Issued Driver's License                   | 2     |
| Case_Maintenance    | State Issued Photo ID                           | 12    |
| Case_Maintenance    | Statement of value from issuer/holder/plan a    | 1     |
| Case_Maintenance    | Stock certificate                               | 1     |
| Case_Maintenance    | Tax Return                                      | 20    |
| Case_Maintenance    | Telephone Bills document                        | 27    |
| Case_Maintenance    | Trust/Annuity Evaluation                        | 2     |
| Case_Maintenance    | U.S. Citizen ID Card I-197/I-179                | 3     |
| Case_Maintenance    | U.S. Passport                                   | 21    |
| Case_Maintenance    | Unearned Income Notice (Application)            | 2     |
| Case_Maintenance    | Unearned Income Notice (Redetermination)        | 1     |
| Case_Maintenance    | Utility Bill                                    | 3,740 |
| Case_Maintenance    | VA 100% disability statement                    | 2     |
| Case_Maintenance    | Vehicle Documents                               | 45    |
| Case_Maintenance    | Verification Checklist                          | 5     |
| Case_Maintenance    | Verification of Application or Appeal for SSI/I | 2     |
| Case_Maintenance    | Verification of Employment                      | 15    |
| Case_Maintenance    | Verification of Imprisonment                    | 1     |
| Case_Maintenance    | Verification of Social Security Income          | 102   |
| Case_Maintenance    | Verification of Student Information             | 1     |
| Case_Maintenance    | Verification of VA Payments                     | 1     |
| Case_Maintenance    | Verification of Wages                           | 7     |
| Case_Maintenance    | Voter registration card                         | 1     |
| Case_Maintenance    | Waiver Enrollment Form                          | 1     |
| Case_Maintenance    | Work Schedule                                   | 11    |
| Case_Maintenance    | Worker Documentation Record                     | 8     |
| Initial_Application | American Indian Verification                    | 1     |
| Initial_Application | Appeals/Request for Hearing                     | 1     |
| Initial_Application | Asset Verification                              | 12    |
| Initial_Application | Birth Certificate                               | 53    |
| Initial_Application | Change Report Form                              | 14    |
| Initial_Application | Child Support Document                          | 3     |
| Initial_Application | Citizenship/Immigration Document                | 33    |
| Initial_Application | Death/Funeral Document                          | 1     |
| Initial_Application | Disability/Medical Document                     | 15    |
| Initial_Application | Discontinue/Withdrawal Request                  | 1     |
| Initial_Application | Driver's License                                | 43    |
| Initial_Application | Education Document                              | 2     |
| Initial_Application | Employer statement                              | 1     |
| Initial_Application | Expense (Medical/Housing/etc.)                  | 76    |
| Initial_Application | Health Insurance Verification                   | 14    |
| Initial_Application | I-151 Alien Registration Receipt Card           | 1     |
| Initial_Application | Identity Verification                           | 20    |
| Initial_Application | Immigration Document (Government Issued)        | 1     |
| Initial_Application | Income/Employment Document                      | 81    |

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|---------------------|--|-----|
| Initial_Application | Interim Report (DHS-1046)                          | 16  |
| Initial_Application | Legal/Court Document                               | 4   |
| Initial_Application | MART   | 3   |
| Initial_Application | Medical bill or receipt                            | 1   |
| Initial_Application | Military Document                                  | 2   |
| Initial_Application | Other  | 23  |
| Initial_Application | Other Income verification                          | 1   |
| Initial_Application | Out of State Benefit Status                        | 4   |
| Initial_Application | Pay Stub   | 57  |
| Initial_Application | Permanent Resident Alien Declaration               | 1   |
| Initial_Application | Recertification/Renewal (DHS-1010)                 | 8   |
| Initial_Application | Rent/mortgage receipt                              | 1   |
| Initial_Application | Residency Verification                             | 60  |
| Initial_Application | Returned Mail                                      | 5   |
| Initial_Application | Social Case Work Document                          | 8   |
| Initial_Application | Social Security Card                               | 57  |
| Initial_Application | Utility Bill                                       | 60  |
| Recertification     | American Indian card I-872                         | 1   |
| Recertification     | American Indian Verification                       | 4   |
| Recertification     | Appeals Supporting Document                        | 62  |
| Recertification     | Appeals/Request for Hearing                        | 34  |
| Recertification     | Asset Verification                                 | 601 |
| Recertification     | Authorization to Release Information               | 5   |
| Recertification     | Authorization/Invoice                              | 1   |
| Recertification     | Bank or financial institution statement            | 83  |
| Recertification     | Benefit award letter                               | 39  |
| Recertification     | Benefit Notice                                     | 4   |
| Recertification     | Birth Certificate                                  | 810 |
| Recertification     | Birth record/affidavit from tribal official - pers | 1   |
| Recertification     | Certificate of Naturalization                      | 13  |
| Recertification     | Change Report Form                                 | 666 |
| Recertification     | Checkstubs or Earnings Statement                   | 41  |
| Recertification     | Child Care Document                                | 65  |
| Recertification     | Child Care Education Verification                  | 1   |
| Recertification     | Child Care Need Verification                       | 1   |
| Recertification     | Child Custody Order                                | 2   |
| Recertification     | Child Support Document                             | 117 |
| Recertification     | Child support paternity records                    | 5   |
| Recertification     | Child welfare records                              | 1   |
| Recertification     | Citizenship/Immigration Document                   | 478 |
| Recertification     | Claim of Good Cause - Child Support                | 1   |
| Recertification     | Confirmation Papers                                | 11  |
| Recertification     | Copy of receipt                                    | 1   |
| Recertification     | Court Documents                                    | 7   |
| Recertification     | Court order  | 2   |
| Recertification     | Court record or other legal document               | 3   |
| Recertification     | Court records or other legal document              | 1   |
| Recertification     | Current bill/receipt/money order/cancelled ch      | 7   |
| Recertification     | Current lease or rental agreement                  | 6   |
| Recertification     | Day care provider statement                        | 2   |
| Recertification     | Death Certificate                                  | 1   |
| Recertification     | Death/Funeral Document                             | 21  |

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|-----------------|--|-------|
| Recertification | Disability/Medical Document                    | 328   |
| Recertification | Discontinue/Withdrawal Request                 | 5     |
| Recertification | Driver's License                               | 621   |
| Recertification | Education Document                             | 116   |
| Recertification | Employer statement                             | 18    |
| Recertification | Employer statement showing dates of employment | 12    |
| Recertification | Employment Authorization Card (I-688B)         | 26    |
| Recertification | Employment Letter                              | 17    |
| Recertification | Expense (Medical/Housing/etc.)                 | 3,814 |
| Recertification | Food Replacement Affidavit                     | 3     |
| Recertification | Fuel Bills                                     | 9     |
| Recertification | Health Insurance Card                          | 14    |
| Recertification | Health insurance premium notice                | 2     |
| Recertification | Health Insurance Verification                  | 346   |
| Recertification | Home owners insurance records                  | 1     |
| Recertification | Housing Catastrophic Documents                 | 3     |
| Recertification | I-151 Alien Registration Receipt Card          | 21    |
| Recertification | I-551 stamp in a foreign passport or on USCIS  | 1     |
| Recertification | Identity Verification                          | 339   |
| Recertification | Immigration Document (Government Issued)       | 1     |
| Recertification | Incarceration Verification                     | 15    |
| Recertification | Income tax records with receipts               | 2     |
| Recertification | Income Tax Returns                             | 1     |
| Recertification | Income/Employment Document                     | 2,985 |
| Recertification | Insurance company statement                    | 8     |
| Recertification | Landlord statement                             | 10    |
| Recertification | Lease  | 91    |
| Recertification | Legal/Court Document                           | 118   |
| Recertification | Letter from Landlord                           | 8     |
| Recertification | Letter from Person who you pay room and board  | 22    |
| Recertification | Letter or document from person/agency making   | 17    |
| Recertification | Life Insurance Policy                          | 2     |
| Recertification | Life Insurance Verification                    | 2     |
| Recertification | Loan contract                                  | 2     |
| Recertification | Marriage License                               | 1     |
| Recertification | MART   | 26    |
| Recertification | Medical bill or receipt                        | 22    |
| Recertification | Medical Documents                              | 41    |
| Recertification | Medical Exam Report                            | 2     |
| Recertification | Medical Needs                                  | 4     |
| Recertification | Medical Services Authorization Notice          | 1     |
| Recertification | Mid-Certification Contact Notice               | 41    |
| Recertification | Military Document                              | 9     |
| Recertification | Mortgage Books/Records                         | 3     |
| Recertification | Mortgage Breakdown Proof                       | 1     |
| Recertification | Mortgage Company or Lender statement           | 13    |
| Recertification | Mortgage Papers                                | 6     |
| Recertification | Naturalization Papers N-550/N-570              | 1     |
| Recertification | Non-Heating Utility Bills                      | 5     |
| Recertification | Ob-gyn Nurse Practitioner (NP) - Written Sta   | 1     |
| Recertification | Other  | 583   |
| Recertification | Other Asset verification                       | 4     |

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|-----------------|--|-------|
| Recertification | Other Expense verification                   | 26    |
| Recertification | Other ID which provides a name and address   | 4     |
| Recertification | Other Identity Document                      | 25    |
| Recertification | Other Immigration Document                   | 1     |
| Recertification | Other Income verification                    | 65    |
| Recertification | Other Release of Information                 | 2     |
| Recertification | Other Shelter verification                   | 12    |
| Recertification | Other unspecified document                   | 59    |
| Recertification | Other unspecified written statement          | 53    |
| Recertification | Other Vital Packet verification              | 4     |
| Recertification | Out of State Benefit Status                  | 11    |
| Recertification | Owner Occupied Proof                         | 1     |
| Recertification | Pay Stub                                     | 3,041 |
| Recertification | Permanent Resident Alien Declaration         | 20    |
| Recertification | Physician Records                            | 1     |
| Recertification | Proof of Other Document                      | 16    |
| Recertification | Property Tax records                         | 1     |
| Recertification | Property Unit Proof                          | 48    |
| Recertification | Psychiatric/Psychological Examination Report | 1     |
| Recertification | Release document showing release date        | 1     |
| Recertification | Rent receipt showing amount,address,landlord | 70    |
| Recertification | Rent/mortgage receipt                        | 130   |
| Recertification | Repay Agreement                              | 2     |
| Recertification | Residency Verification                       | 2,257 |
| Recertification | Returned Mail                                | 826   |
| Recertification | School Statement                             | 15    |
| Recertification | School Transcript                            | 1     |
| Recertification | SDA/SSI Referral Checklist                   | 1     |
| Recertification | Self Service Additional income               | 3     |
| Recertification | Self Service Child Support expense           | 1     |
| Recertification | Self Service Dependency care expense         | 1     |
| Recertification | Self Service Disability                      | 4     |
| Recertification | Self Service Education                       | 2     |
| Recertification | Self Service Employment Income               | 12    |
| Recertification | Self Service Household Information           | 1     |
| Recertification | Self Service Liquid Asset                    | 1     |
| Recertification | Self Service Medical bill expense            | 2     |
| Recertification | Self Service Medicare expense                | 1     |
| Recertification | Self Service Person Address                  | 1     |
| Recertification | Self Service Person Details                  | 1     |
| Recertification | Self Service Room and Board Expense          | 1     |
| Recertification | Self Service Shelter expense                 | 8     |
| Recertification | Self Service Utility expense                 | 4     |
| Recertification | Sewer and Water Bills                        | 4     |
| Recertification | Shelter Verification                         | 3     |
| Recertification | Social Case Work Document                    | 120   |
| Recertification | Social Security Card                         | 935   |
| Recertification | Social Security Records                      | 37    |
| Recertification | Social Summary                               | 13    |
| Recertification | Social Summary Update                        | 5     |
| Recertification | SSI receipt based on disability/blindness    | 5     |
| Recertification | State Issued Driver's License                | 1     |

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|-----------------|--|-------|
| Recertification | State Issued Photo ID                              | 4     |
| Recertification | Statement from utility provider                    | 3     |
| Recertification | Tax Return   | 16    |
| Recertification | Telephone Bills document                           | 5     |
| Recertification | TMA Earned Income Report                           | 2     |
| Recertification | U.S. Citizen ID Card I-197/I-179                   | 1     |
| Recertification | U.S. Passport                                      | 16    |
| Recertification | Unearned Income Notice (Redetermination)           | 1     |
| Recertification | Utility Bill                                       | 2,766 |
| Recertification | VA 100% disability statement                       | 1     |
| Recertification | Vehicle Documents                                  | 16    |
| Recertification | Verification Checklist                             | 1     |
| Recertification | Verification of Employment                         | 12    |
| Recertification | Verification of Imprisonment                       | 1     |
| Recertification | Verification of Social Security Income             | 20    |
| Recertification | Verification of Student Information                | 1     |
| Recertification | Verification of VA Payments                        | 1     |
| Recertification | Verification of Wages                              | 3     |
| Recertification | Work Schedule                                      | 7     |
| Recertification | Worker Documentation Record                        | 6     |
| Unidentified    | Appeals Supporting Document                        | 2     |
| Unidentified    | Application (DHS-2 or other)                       | 526   |
| Unidentified    | Asset Verification                                 | 259   |
| Unidentified    | Authorization to Release Information               | 3     |
| Unidentified    | Authorization/Invoice                              | 1     |
| Unidentified    | Bank or financial institution statement            | 7     |
| Unidentified    | Benefit award letter                               | 2     |
| Unidentified    | Benefit Notice                                     | 2     |
| Unidentified    | Birth Certificate                                  | 288   |
| Unidentified    | Birth record/affidavit from tribal official - pers | 1     |
| Unidentified    | CCAP Provider Attendance Sheet                     | 68    |
| Unidentified    | Certificate of Naturalization                      | 1     |
| Unidentified    | Change Report Form                                 | 15    |
| Unidentified    | Checkstubs or Earnings Statement                   | 9     |
| Unidentified    | Child Care Document                                | 1     |
| Unidentified    | Child Care Provider Application                    | 2     |
| Unidentified    | Child Support Document                             | 2     |
| Unidentified    | Citizenship/Immigration Document                   | 18    |
| Unidentified    | Collateral contact                                 | 2     |
| Unidentified    | Copy of receipt                                    | 1     |
| Unidentified    | Court record or other legal document               | 1     |
| Unidentified    | Death/Funeral Document                             | 4     |
| Unidentified    | Department and Client Error Information and        | 1     |
| Unidentified    | Disability/Medical Document                        | 27    |
| Unidentified    | Discontinue/Withdrawal Request                     | 1     |
| Unidentified    | Doctor of Medicine (MD/DO) - Written staten        | 1     |
| Unidentified    | Driver's License                                   | 26    |
| Unidentified    | Employer statement                                 | 1     |
| Unidentified    | Employer statement showing dates of emplo          | 1     |
| Unidentified    | Employment Letter                                  | 1     |
| Unidentified    | Expense (Medical/Housing/etc.)                     | 43    |
| Unidentified    | Food Replacement Affidavit                         | 1     |

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|--------------|---|----|
| Unidentified | Fuel Bills                                      | 1  |
| Unidentified | Funeral Home Statement                          | 2  |
| Unidentified | Health Insurance Card                           | 2  |
| Unidentified | Health Insurance Verification                   | 6  |
| Unidentified | HIX Single Streamlined Application              | 1  |
| Unidentified | Housing Catastrophic Documents                  | 1  |
| Unidentified | I-151 Alien Registration Receipt Card           | 3  |
| Unidentified | I-551 stamp in a foreign passport or on USC     | 1  |
| Unidentified | I-766 U.S. Citizenship and Immigration Serv     | 1  |
| Unidentified | Identity Verification                           | 13 |
| Unidentified | Incarceration Verification                      | 1  |
| Unidentified | Income/Employment Document                      | 61 |
| Unidentified | Interim Report (DHS-1046)                       | 14 |
| Unidentified | Lease   | 1  |
| Unidentified | Legal/Court Document                            | 5  |
| Unidentified | Letter from Landlord                            | 1  |
| Unidentified | Letter or document from person/agency mak       | 2  |
| Unidentified | MART  | 2  |
| Unidentified | Medical bill or receipt                         | 1  |
| Unidentified | Medical Documents                               | 13 |
| Unidentified | Mid-Certification Contact Notice                | 2  |
| Unidentified | Notice of Balance Due                           | 2  |
| Unidentified | Other   | 40 |
| Unidentified | Other Expense verification                      | 1  |
| Unidentified | Other Income verification                       | 3  |
| Unidentified | Other Provider documentation                    | 1  |
| Unidentified | Other Release of Information                    | 1  |
| Unidentified | Other Vital Packet verification                 | 1  |
| Unidentified | Out of State Benefit Status                     | 1  |
| Unidentified | Pay Stub  | 70 |
| Unidentified | Recertification/Renewal (DHS-1010)              | 43 |
| Unidentified | Redetermination Form                            | 1  |
| Unidentified | Refugee Reporting                               | 1  |
| Unidentified | Rent receipt showing amount,address,landl       | 3  |
| Unidentified | Rent/mortgage receipt                           | 3  |
| Unidentified | Report/certificate of birth abroad of US citize | 1  |
| Unidentified | Residency Verification                          | 18 |
| Unidentified | Returned Mail                                   | 44 |
| Unidentified | Self Service Additional income                  | 18 |
| Unidentified | Self Service Authorized representative info     | 3  |
| Unidentified | Self Service Child Support expense              | 1  |
| Unidentified | Self Service Dependency care expense            | 5  |
| Unidentified | Self Service Disability                         | 10 |
| Unidentified | Self Service Education                          | 10 |
| Unidentified | Self Service Employment Income                  | 48 |
| Unidentified | Self Service Household Information              | 4  |
| Unidentified | Self Service Insteady income                    | 1  |
| Unidentified | Self Service Insurance asset                    | 1  |
| Unidentified | Self Service KB Application                     | 3  |
| Unidentified | Self Service Liquid Asset                       | 8  |
| Unidentified | Self Service LTSS Application                   | 2  |
| Unidentified | Self Service Medical bill expense               | 5  |

