

Recertifications

The purpose of this report is to identify recertification forms that were submitted within timeframes requiring State action.

The report will further identify which recert forms require State action (red) and which require client action (green).

Data for all months should be current as of the date that the report is run.

Changes over time in red categories will reflect the State's progress in addressing backlogged documents that require State action.

Application Summary

The purpose of this report is to identify trends over time in pending applications.

Only information for the current week will be added/updated. However, this weekly data should reflect all pending applications.

As a new week's data is populated, the previous weeks' data will remain as a historical record.

The Application Summary Report should include unprocessed cases.

As indicated by the separate charts in the Application Summary report, potentially expedited applications should be reported separately.

Interim Report

The purpose of this report is to identify interim reports that were submitted but not acted upon by DHS.

Data for all months should be current as of the date that the report is run.

Case Documents

The purpose of the report is to identify trends in unprocessed verifications/change documents.

Report should include **all** unprocessed SNAP verifications and change documents, regardless of whether the associated case is active or inactive.

Only information for current week will be updated. The previous weeks' data will remain as a historical record.

DHS must also generate a list of the specific documents comprising the weekly report.

Unidentified Docs

The purpose of the report is to account for all documents that have not been linked to a specific case.

DHS should also identify the count and percentage of different types of documents comprising this report.

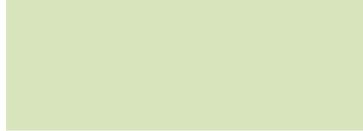
Total Department Responsibility 1648

Closed Recerts: Recertification Form Submitted On or Prior to Federal Due Date and Case Never Reopened

Benefit End Month	Unprocessed recertification form	Recert app registered, but no evidence of any action taken on recertification app	Interview Scheduled for future (appointment is later than the report date)	No Interview Completed and No Interview Scheduled	Interview scheduled in past, no interview completed, no NOMI Sent	Interview completed and mandatory unverified verifications existed, NO RDOC Issued	Unprocessed documents (scanned docs other than recert forms) in case record	Awaiting Supervisor Approval	Interview completed, RDOC issued, no unprocessed documents	NOMI issued, no interview completed	Scanned after recer_reveiw_due	Awaiting Supervisor Approval with no interview scheduled/complete	Others	Total Dept Responsibility	Total Client Responsibility	Total All (Dept + Sec Rvw + Client)	Description/Comments
Total All Months	247	93	0	8	1	0	0	2	0	4	12	4	12	379	4	363	
Sep-2016	188	5	0	0	0	0	0	0	0	0	2	3	0	198	0	198	
Oct-2016	4	4	0	0	0	0	0	0	0	0	1	0	0	9	0	9	
Nov-2016	11	7	0	2	0	0	0	0	0	0	0	0	0	20	0	20	
Dec-2016	6	2	0	0	0	0	0	0	0	0	0	0	0	8	0	8	
Jan-2017	3	5	0	0	0	0	0	0	0	0	1	0	0	9	0	9	
Feb-2017	5	27	0	1	0	0	0	0	0	0	3	0	0	44	0	44	
Mar-2017	6	8	0	0	0	0	0	0	0	0	0	0	0	14	0	14	
Apr-2017	5	13	0	0	0	0	0	0	0	0	2	0	3	23	0	23	
May-2017	8	11	0	0	0	0	0	0	0	1	2	0	1	22	1	23	
Jun-2017	5	4	0	2	0	0	0	1	0	0	1	1	0	14	1	15	
Jul-2017	6	7	0	3	1	0	0	1	0	2	0	0	0	18	2	20	

Closed Recerts: Form Submitted After Federal Due Date But Within 30 Days of End Cert, and Case Never Reopened

Benefit End Month	Unprocessed recertification form	Recert app registered, but no evidence of any action taken on recertification app	Interview Scheduled for future (appointment is later than the report date)	No Interview Completed and No Interview Scheduled	Interview scheduled in past, no interview completed, no NOMI Sent	Interview completed and mandatory unverified verifications existed, NO RDOC Issued	Unprocessed documents (scanned docs other than recert forms) in case record	Awaiting Supervisor Approval	Interview completed, RDOC issued, no unprocessed documents	NOMI issued, no interview completed	Scanned after recer_reveiw_due	Awaiting Supervisor Approval with no interview scheduled/complete	Others	Total Dept Responsibility	Total Client Responsibility	Total All (Dept + Sec Rvw + Client)	Description/Comments
Total All Months	177	405	1	17	1	0	0	3	10	3	577	3	86	1269	14	1213	
Sep-2016	32	0	0	0	7	1	0	0	3	3	1	12	3	55	4	59	
Oct-2016	3	0	0	0	0	0	0	0	0	0	0	0	0	3	0	3	
Nov-2016	18	38	1	0	0	0	0	0	0	1	63	1	2	122	2	124	
Dec-2016	20	105	0	1	0	0	0	2	2	0	38	0	3	169	2	171	
Jan-2017	15	68	0	1	0	0	0	1	2	0	60	1	4	150	2	152	
Feb-2017	10	50	0	1	0	0	0	0	2	0	57	1	3	122	2	124	
Mar-2017	15	16	0	3	0	0	0	0	0	0	87	0	9	130	0	130	
Apr-2017	14	45	0	1	0	0	0	0	0	1	96	0	28	184	1	185	
May-2017	18	68	0	0	0	0	0	0	1	0	87	0	34	207	1	208	
Jun-2017	13	14	0	2	0	0	0	0	0	0	28	0	0	57	0	57	
Jul-2017	19	1	0	1	0	0	0	0	0	0	49	0	0	70	0	70	



Pending Applications Summary

Regular (non-expedited) Applications (should include unprocessed applications)

Days Pending

	Total 30 days or fewer	Total 31 - 60	Subtotal 31-60 days Dept Responsibility	Total 61- 90	Subtotal 61 - 90 Dept Responsibility	Total 91 - 120	Subtotal 91 - 120 Dept Responsibility	Total 120+	Subtotal 120+ Dept Responsibility	Total over 30 days	Subtotal over 30 days Dept Responsibility
6/12/2017	750	109	37	23	10	10	7	23	18	165	72
6/19/2017	851	52	23	14	8	9	4	19	17	94	52
6/26/2017	732	101	34	11	7	8	5	21	17	141	63
7/3/2017	658	97	41	13	9	4	3	30	27	144	80
7/10/2017	521	104	48	16	10	5	2	33	29	158	89
7/17/2017	347	102	41	19	11	3	1	29	27	153	80
7/24/2017	232	126	48	21	14	4	2	21	18	172	82
7/31/2017	190	76	30	10	8	4	3	20	19	110	60
8/7/2017	174	53	22	12	11	4	3	18	17	87	53
8/14/2017	193	37	17	15	12	5	3	16	15	73	47
8/21/2017	183	37	22	13	11	7	4	19	17	76	54
8/28/2017	179	54	34	14	9	3	3	20	16	91	62

Potentially Expedited Applications

Days Pending

	Total 7 days or fewer	Total 8-30	Subtotal 8-30 Dept Responsibility	Total 31 - 60	Subtotal 31-60 days Dept Responsibility	Total 61- 90	Subtotal 61 - 90 Dept Responsibility	Total 91 - 120	Subtotal 91 - 120 Dept Responsibility	Total 120+	Subtotal 120+ Dept Responsibility	Total over 7 days	Subtotal over 7 days Dept Responsibility
6/12/2017	158	159	43	43	8	8	3	1	1	12	10	223	65
6/19/2017	232	120	30	25	10	5	2	1	1	11	9	162	52
6/26/2017	90	198	61	54	17	10	5	2	1	12	9	276	93
7/3/2017	43	165	46	39	14	5	3	2	1	9	7	220	71
7/10/2017	16	130	36	42	18	8	6	0	0	7	7	187	67
7/17/2017	47	81	25	48	23	7	7	2	1	9	9	147	65
7/24/2017	17	73	23	52	20	6	5	3	3	9	8	143	59
7/31/2017	20	51	18	30	16	6	3	3	3	6	6	96	46
8/7/2017	27	46	13	24	14	6	4	2	2	7	7	85	40
8/14/2017	39	47	17	26	19	3	3	3	2	7	7	86	48
8/21/2017	17	55	17	17	8	9	8	4	3	7	7	92	43
8/28/2017	22	36	16	15	6	8	6	1	1	9	8	69	37

<p>Closed cases for failure to submit interim report, report form submitted within actionable timeframe, case never reopened.</p>		
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Baseline Overdue Unprocessed Interim Reports

Benefit End Month	Closed cases for failure to submit interim report, case never reopened, interim report submitted prior to closing	Comments:
Total All	8,867	
Jul-17	1,387	
Jun-2017	1,717	
May-2017	1,060	
Apr-2017	1,548	
Mar-17	1,399	
Feb-17	1,358	
Jan-17	159	
Dec-2016	170	
Nov-2016	4	
Oct-2016	9	
Sep-2016	56	

Unprocessed SNAP Verifications and Change Documents	Description/Comments
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Baseline Overdue Unprocessed Verifications/Change Documents equals total over 10 days.

Days Pending - Case Maintenance								This table displays counts of unprocessed (Available/Reviewed) scanned documents received by
	10 days or fewer	11 - 30	31 - 60	61 - 90	91 - 120	120+	Total over 10 days	
6/12/2017	3,673	8,247	13,499	8,535	5,248	8,477	44,006	
6/19/2017	3,707	8,322	13,531	8,494	5,200	8,576	44,123	
6/26/2017	3,731	8,345	13,458	8,452	5,191	8,651	44,097	
7/3/2017	3,907	6,745	8,060	8,819	10,213	16,373	50,210	
7/10/2017	3,285	8,013	7,229	8,327	10,055	18,191	51,815	
7/17/2017	4,938	8,705	6,770	7,425	9,457	19,998	52,355	
7/24/2017	5,466	7,907	8,502	7,254	8,531	22,196	54,390	
7/31/2017	5,013	9,054	9,538	6,838	7,363	23,673	56,466	
8/7/2017	4,818	10,748	9,855	6,431	7,118	25,020	59,172	
8/14/2017	4,679	10,950	12,271	6,081	6,323	26,230	61,855	
8/21/2017	3,692	10,747	12,366	7,500	6,140	27,581	64,334	
8/28/2017	4,406	8,914	14,299	7,580	5,841	28,297	64,931	

Days Pending - Documents Pertaining to Recertifications								This table displays counts of unprocessed (Available/Reviewed) scanned documents received by
	10 days or fewer	11 - 30	31 - 60	61 - 90	91 - 120	120+	Total over 10 days	
6/12/2017	968	3029	5815	4372	2024	2994	18,234	
6/19/2017	948	2993	5841	4440	2102	2947	18,323	
6/26/2017	948	2998	5917	4485	2121	2878	18,399	
7/3/2017	1803	2738	1715	3379	5579	7600	21,011	
7/10/2017	1146	3066	1405	3220	4880	8535	21,106	
7/17/2017	2813	2789	1414	2597	4222	9748	20,770	
7/24/2017	2912	3127	1733	1874	3419	11387	21,540	
7/31/2017	2165	4342	2042	1438	2878	12370	23,070	
8/7/2017	1785	4945	2184	1288	2758	12636	23,811	
8/14/2017	1604	4199	3142	1132	2332	13187	23,992	
8/21/2017	1867	3564	3490	1451	1564	14309	24,378	
8/28/2017	2293	3182	3579	1565	1209	14828	24,363	

Days Pending - Documents Pertaining to Initial Applications (non-recerts)								This table displays counts of unprocessed (Available/Reviewed) scanned documents received by
	10 days or fewer	11 - 30	31 - 60	61 - 90	91 - 120	120+	Total over 10 days	
6/12/2017	56	110	135	33	17	16	311	
6/19/2017	38	69	136	33	14	18	270	
6/26/2017	41	74	136	37	10	18	275	
7/3/2017	305	425	104	109	58	34	730	

7/10/2017	160	297	117	62	109	39	624
7/17/2017	143	203	126	61	108	47	545
7/24/2017	135	127	150	69	115	57	518
7/31/2017	165	148	97	68	95	76	484
8/7/2017	100	145	83	63	54	129	474
8/14/2017	97	112	92	35	46	116	401
8/21/2017	98	94	101	43	33	129	400
8/28/2017	104	73	107	40	31	134	385

List of Different Types of Documents Comprising Above Chart (to be updated with each week's data)

Unprocessed Unidentified Documents								Description/Comments
Baseline Overdue Unprocessed Unidentified Documents equals total over 10 days.								
	10 days or fewer	11 - 30	31 - 60	61 - 90	91 - 120	120+	Total over 10 days	This table displays counts of unprocessed (Available/Reviewed)
6/12/2017	101	362	371	1520	426	501	3,180	
6/19/2017	43	86	156	852	171	206	1,471	
6/26/2017	43	86	156	852	171	206	1,471	
7/3/2017	44	166	159	131	182	1151	1,789	
7/10/2017	37	142	192	125	135	1228	1,822	
7/17/2017	45	116	165	176	120	1260	1,837	
7/24/2017	41	91	210	167	118	1289	1,875	
7/31/2017	49	78	218	151	126	1322	1,895	
8/8/2017	58	88	189	176	122	1351	1,926	
8/14/2017	36	102	161	200	120	1370	1,953	
8/21/2017	38	101	128	200	159	1387	1,975	
8/28/2017	39	98	135	202	144	1423	2,002	

List of Different Types of Documents Comprising Above Chart (to be updated with each week's data)

See next tab

Case Document	Task Description	New Count	% of Total New Count
Case_Maintenance	Activities of Daily Living	1	0.00%
Case_Maintenance	American Indian card I-872	8	0.01%
Case_Maintenance	American Indian Verification	46	0.05%
Case_Maintenance	Appeals Supporting Document	128	0.13%
Case_Maintenance	Appeals/Request for Hearing	397	0.40%
Case_Maintenance	Asset Verification	3,144	3.20%
Case_Maintenance	Authorization to Release Information	28	0.03%
Case_Maintenance	Authorization/Invoice	1	0.00%
Case_Maintenance	Bank or financial institution statement	419	0.43%
Case_Maintenance	Bankruptcy Notice	3	0.00%
Case_Maintenance	Benefit award letter	107	0.11%
Case_Maintenance	Benefit Notice	9	0.01%
Case_Maintenance	Birth Certificate	3,193	3.25%
Case_Maintenance	Book Keeping Records	1	0.00%
Case_Maintenance	Certificate of Naturalization	12	0.01%
Case_Maintenance	Change Report Form	3,665	3.73%
Case_Maintenance	Checkstubs or Earnings Statement	66	0.07%
Case_Maintenance	Child Care Document	148	0.15%
Case_Maintenance	Child Care Need Verification	1	0.00%
Case_Maintenance	Child Care Provider Verification	2	0.00%
Case_Maintenance	Child Custody Order	4	0.00%
Case_Maintenance	Child Support Document	280	0.28%
Case_Maintenance	Child support paternity records	10	0.01%
Case_Maintenance	Citizenship/Immigration Document	1,939	1.97%
Case_Maintenance	Confirmation Papers	36	0.04%
Case_Maintenance	Copayment verification	2	0.00%
Case_Maintenance	Copy of receipt	6	0.01%
Case_Maintenance	Court Documents	7	0.01%
Case_Maintenance	Court order	9	0.01%
Case_Maintenance	Court record or other legal document	4	0.00%
Case_Maintenance	Court records or other legal document	2	0.00%
Case_Maintenance	Current bill/receipt/money order/cancelled check	24	0.02%
Case_Maintenance	Current lease or rental agreement	5	0.01%
Case_Maintenance	Current statement from bank or financial institution	1	0.00%
Case_Maintenance	Day care provider statement	1	0.00%
Case_Maintenance	Death Certificate	5	0.01%
Case_Maintenance	Death/Funeral Document	136	0.14%
Case_Maintenance	Disability/Medical Document	2,110	2.15%
Case_Maintenance	Discontinue/Withdrawal Request	85	0.09%
Case_Maintenance	Disqualification Consent Agreement	7	0.01%
Case_Maintenance	Divorce Decree	2	0.00%
Case_Maintenance	Doctor of Medicine (MD/DO) - Written statement	2	0.00%
Case_Maintenance	Doctorate Degree Seen	1	0.00%
Case_Maintenance	Driver's License	2,715	2.76%
Case_Maintenance	Education Document	216	0.22%
Case_Maintenance	Employer statement	30	0.03%
Case_Maintenance	Employer statement showing dates of employment	14	0.01%
Case_Maintenance	Employment Authorization Card (I-688B)	18	0.02%
Case_Maintenance	Employment Letter	29	0.03%
Case_Maintenance	Expense (Medical/Housing/etc.)	9,526	9.69%
Case_Maintenance	Food Replacement Affidavit	30	0.03%
Case_Maintenance	Fuel Bills	30	0.03%
Case_Maintenance	Funeral Home Statement	5	0.01%
Case_Maintenance	GPA Burial	4	0.00%
Case_Maintenance	Guardian/Conservator Court Appointment Letter	1	0.00%
Case_Maintenance	Health Insurance Card	120	0.12%
Case_Maintenance	Health insurance premium notice	6	0.01%
Case_Maintenance	Health Insurance Verification	1,636	1.66%
Case_Maintenance	Hearing Decision and Order	1	0.00%
Case_Maintenance	Home Insurance Bill	5	0.01%
Case_Maintenance	Home owners insurance records	2	0.00%
Case_Maintenance	Hospital Birth Records	1	0.00%
Case_Maintenance	Hospital or public health record	1	0.00%
Case_Maintenance	Housing Catastrophic Documents	7	0.01%
Case_Maintenance	I-151 Alien Registration Receipt Card	44	0.04%
Case_Maintenance	I-551 stamp in a foreign passport or on USCIS Form I-94	2	0.00%
Case_Maintenance	Identity Verification	1,216	1.24%
Case_Maintenance	Immigration Document (Government Issued)	8	0.01%
Case_Maintenance	Incarceration Verification	73	0.07%
Case_Maintenance	Income tax records with receipts	2	0.00%
Case_Maintenance	Income Tax Returns	4	0.00%
Case_Maintenance	Income/Employment Document	8,634	8.78%
Case_Maintenance	Initial Asset Assessment Notice	1	0.00%
Case_Maintenance	Insurance company statement	29	0.03%
Case_Maintenance	Insurance record showing US birth at least 5 years old	1	0.00%
Case_Maintenance	Landlord statement	22	0.02%
Case_Maintenance	Lease	274	0.28%
Case_Maintenance	Legal birth certificate	1	0.00%
Case_Maintenance	Legal/Court Document	405	0.41%
Case_Maintenance	Letter from Landlord	31	0.03%
Case_Maintenance	Letter from Person who you pay room and board	37	0.04%
Case_Maintenance	Letter or document from person/agency making payment	55	0.06%
Case_Maintenance	Life Insurance Benefit Statement	8	0.01%
Case_Maintenance	Life Insurance Policy	9	0.01%
Case_Maintenance	Life Insurance Verification	3	0.00%
Case_Maintenance	Loan contract	7	0.01%
Case_Maintenance	MA63-Physician Examination Report	3	0.00%
Case_Maintenance	Marriage License	2	0.00%
Case_Maintenance	MART	390	0.40%
Case_Maintenance	Medical Appointment Confirmation Notice	2	0.00%
Case_Maintenance	Medical bill or receipt	157	0.16%
Case_Maintenance	Medical Documents	166	0.17%
Case_Maintenance	Medical Exam Report	16	0.02%
Case_Maintenance	Medical Needs	11	0.01%
Case_Maintenance	Medical Packet	2	0.00%
Case_Maintenance	Medical Services Authorization Notice	3	0.00%
Case_Maintenance	Medical-Social Questionnaire	1	0.00%
Case_Maintenance	Mid-Certification Contact Notice	2,401	2.44%

Case_Maintenance	Military Document	25	0.03%
Case_Maintenance	Military Documents	3	0.00%
Case_Maintenance	Mortgage Books/Records	4	0.00%
Case_Maintenance	Mortgage Breakdown Proof	3	0.00%
Case_Maintenance	Mortgage Company or Lender statement	17	0.02%
Case_Maintenance	Mortgage Papers	15	0.02%
Case_Maintenance	Naturalization Papers N-550/N-570	4	0.00%
Case_Maintenance	Non-Heating Utility Bills	7	0.01%
Case_Maintenance	Notice of Balance Due	4	0.00%
Case_Maintenance	Ob-gyn Clinical Nurse Specialist (NS) - Written statement	1	0.00%
Case_Maintenance	Ob-gyn Nurse Practitioner (NP) - Written Statement	1	0.00%
Case_Maintenance	Other	2,453	2.50%
Case_Maintenance	Other Asset verification	5	0.01%
Case_Maintenance	Other Date of Birth Verification	6	0.01%
Case_Maintenance	Other documentation showing SSN	3	0.00%
Case_Maintenance	Other Expense verification	37	0.04%
Case_Maintenance	Other Hearing Request	1	0.00%
Case_Maintenance	Other ID which provides a name and address	3	0.00%
Case_Maintenance	Other Identity Document	44	0.04%
Case_Maintenance	Other Immigration Document	2	0.00%
Case_Maintenance	Other Incarceration Verification	1	0.00%
Case_Maintenance	Other Income verification	125	0.13%
Case_Maintenance	Other Medical Insurance Document	5	0.01%
Case_Maintenance	Other Non-Financial verification	4	0.00%
Case_Maintenance	Other Release of Information	5	0.01%
Case_Maintenance	Other Shelter verification	49	0.05%
Case_Maintenance	Other unspecified document	130	0.13%
Case_Maintenance	Other unspecified written statement	101	0.10%
Case_Maintenance	Other Vital Packet verification	3	0.00%
Case_Maintenance	Out of State Benefit Status	99	0.10%
Case_Maintenance	Pay Stub	6,326	6.43%
Case_Maintenance	Permanent Resident Alien Declaration	24	0.02%
Case_Maintenance	Physician's statement of disability	2	0.00%
Case_Maintenance	Policy Decision	7	0.01%
Case_Maintenance	Proof of Child Care Income	1	0.00%
Case_Maintenance	Property Tax records	10	0.01%
Case_Maintenance	Property Unit Proof	180	0.18%
Case_Maintenance	Provider statement of expense	2	0.00%
Case_Maintenance	Psychiatric/Psychological Examination Report	1	0.00%
Case_Maintenance	Recertification/Renewal (DHS-1010)	2	0.00%
Case_Maintenance	Registered Nurse (RN) - Written Statement	1	0.00%
Case_Maintenance	Release document showing release date	4	0.00%
Case_Maintenance	Rent receipt showing amount,address,landlord,renter	188	0.19%
Case_Maintenance	Rent/mortgage receipt	261	0.27%
Case_Maintenance	Repay Agreement	4	0.00%
Case_Maintenance	Residency Verification	4,611	4.69%
Case_Maintenance	Returned Mail	842	0.86%
Case_Maintenance	RSDI Award Letter if DOB included	2	0.00%
Case_Maintenance	School photo ID	1	0.00%
Case_Maintenance	School Statement	10	0.01%
Case_Maintenance	School Transcript	3	0.00%
Case_Maintenance	SDA/SSI Referral Checklist	14	0.01%
Case_Maintenance	Self-Employment Income and Expense Statement	3	0.00%
Case_Maintenance	Sewer and Water Bills	17	0.02%
Case_Maintenance	Social Case Work Document	1,502	1.53%
Case_Maintenance	Social Security Card	3,132	3.19%
Case_Maintenance	Social Security Records	168	0.17%
Case_Maintenance	Social Summary	47	0.05%
Case_Maintenance	Social Summary Update	12	0.01%
Case_Maintenance	Social Work Document	1	0.00%
Case_Maintenance	SSI receipt based on disability/blindness	18	0.02%
Case_Maintenance	State Issued Driver's License	2	0.00%
Case_Maintenance	State Issued Photo ID	11	0.01%
Case_Maintenance	Statement of value from issuer/holder/plan administrator (minus early withdrawal penalty)	1	0.00%
Case_Maintenance	Stock certificate	1	0.00%
Case_Maintenance	Tax Return	18	0.02%
Case_Maintenance	Telephone Bills document	22	0.02%
Case_Maintenance	Trust/Annuity Evaluation	2	0.00%
Case_Maintenance	U.S. Citizen ID Card I-197/I-179	3	0.00%
Case_Maintenance	U.S. Passport	19	0.02%
Case_Maintenance	Unearned Income Notice (Application)	2	0.00%
Case_Maintenance	Unearned Income Notice (Redetermination)	2	0.00%
Case_Maintenance	Utility Bill	4,057	4.13%
Case_Maintenance	VA 100% disability statement	2	0.00%
Case_Maintenance	Vehicle Documents	38	0.04%
Case_Maintenance	Verification Checklist	4	0.00%
Case_Maintenance	Verification of Application or Appeal for SSI/RSDI	2	0.00%
Case_Maintenance	Verification of Employment	12	0.01%
Case_Maintenance	Verification of Imprisonment	1	0.00%
Case_Maintenance	Verification of Social Security Income	95	0.10%
Case_Maintenance	Verification of VA Payments	1	0.00%
Case_Maintenance	Verification of Wages	6	0.01%
Case_Maintenance	Waiver Enrollment Form	1	0.00%
Case_Maintenance	Work Schedule	10	0.01%
Case_Maintenance	Worker Documentation Record	7	0.01%
Initial_Application	American Indian Verification	1	0.00%
Initial_Application	Asset Verification	12	0.01%
Initial_Application	Birth Certificate	31	0.03%
Initial_Application	Change Report Form	9	0.01%
Initial_Application	Child Support Document	1	0.00%
Initial_Application	Citizenship/Immigration Document	29	0.03%
Initial_Application	Disability/Medical Document	12	0.01%
Initial_Application	Driver's License	24	0.02%
Initial_Application	Education Document	1	0.00%
Initial_Application	Expense (Medical/Housing/etc.)	65	0.07%
Initial_Application	Health Insurance Verification	9	0.01%
Initial_Application	I-151 Alien Registration Receipt Card	1	0.00%
Initial_Application	Identity Verification	11	0.01%
Initial_Application	Immigration Document (Government Issued)	1	0.00%

Initial_Application	Income/Employment Document	64	0.07%
Initial_Application	Interim Report (DHS-1046)	21	0.02%
Initial_Application	Legal/Court Document	3	0.00%
Initial_Application	Medical bill or receipt	1	0.00%
Initial_Application	Military Document	1	0.00%
Initial_Application	Other	24	0.02%
Initial_Application	Other Income verification	1	0.00%
Initial_Application	Out of State Benefit Status	4	0.00%
Initial_Application	Pay Stub	35	0.04%
Initial_Application	Permanent Resident Alien Declaration	1	0.00%
Initial_Application	Recertification/Renewal (DHS-1010)	7	0.01%
Initial_Application	Rent/mortgage receipt	1	0.00%
Initial_Application	Residency Verification	33	0.03%
Initial_Application	Returned Mail	2	0.00%
Initial_Application	Social Case Work Document	7	0.01%
Initial_Application	Social Security Card	43	0.04%
Initial_Application	Utility Bill	34	0.03%
Recertification	American Indian Verification	6	0.01%
Recertification	Appeals Supporting Document	57	0.06%
Recertification	Appeals/Request for Hearing	27	0.03%
Recertification	Asset Verification	874	0.89%
Recertification	Authorization to Release Information	6	0.01%
Recertification	Authorization/Invoice	1	0.00%
Recertification	Bank or financial institution statement	77	0.08%
Recertification	Benefit award letter	41	0.04%
Recertification	Benefit Notice	4	0.00%
Recertification	Birth Certificate	885	0.90%
Recertification	Certificate of Naturalization	14	0.01%
Recertification	Change Report Form	771	0.78%
Recertification	Checkstubs or Earnings Statement	32	0.03%
Recertification	Child Care Document	74	0.08%
Recertification	Child Care Need Verification	1	0.00%
Recertification	Child Custody Order	5	0.01%
Recertification	Child Support Document	130	0.13%
Recertification	Child support paternity records	4	0.00%
Recertification	Child welfare records	1	0.00%
Recertification	Citizenship/Immigration Document	546	0.56%
Recertification	Claim of Good Cause - Child Support	1	0.00%
Recertification	Confirmation Papers	9	0.01%
Recertification	Copy of receipt	2	0.00%
Recertification	Court Documents	5	0.01%
Recertification	Court order	2	0.00%
Recertification	Court record or other legal document	3	0.00%
Recertification	Current bill/receipt/money order/cancelled check	7	0.01%
Recertification	Current lease or rental agreement	5	0.01%
Recertification	Day care provider statement	2	0.00%
Recertification	Death Certificate	1	0.00%
Recertification	Death/Funeral Document	28	0.03%
Recertification	Disability/Medical Document	411	0.42%
Recertification	Discontinue/Withdrawal Request	12	0.01%
Recertification	Driver's License	702	0.71%
Recertification	Education Document	123	0.13%
Recertification	Employer statement	16	0.02%
Recertification	Employer statement showing dates of employment	9	0.01%
Recertification	Employment Authorization Card (I-688B)	22	0.02%
Recertification	Employment Letter	12	0.01%
Recertification	Expense (Medical/Housing/etc.)	4,633	4.71%
Recertification	Food Replacement Affidavit	9	0.01%
Recertification	Fuel Bills	12	0.01%
Recertification	Health Insurance Card	10	0.01%
Recertification	Health insurance premium notice	3	0.00%
Recertification	Health Insurance Verification	404	0.41%
Recertification	Home owners insurance records	1	0.00%
Recertification	Hospital or public health record	1	0.00%
Recertification	I-151 Alien Registration Receipt Card	26	0.03%
Recertification	I-551 stamp in a foreign passport or on USCIS Form I-94	1	0.00%
Recertification	Identity Verification	392	0.40%
Recertification	Immigration Document (Government Issued)	2	0.00%
Recertification	Incarceration Verification	16	0.02%
Recertification	Income tax records with receipts	2	0.00%
Recertification	Income Tax Returns	1	0.00%
Recertification	Income/Employment Document	3,555	3.62%
Recertification	Insurance company statement	8	0.01%
Recertification	Landlord statement	9	0.01%
Recertification	Lease	82	0.08%
Recertification	Legal/Court Document	137	0.14%
Recertification	Letter from Landlord	6	0.01%
Recertification	Letter from Person who you pay room and board	22	0.02%
Recertification	Letter or document from person/agency making payment	17	0.02%
Recertification	Life Insurance Policy	2	0.00%
Recertification	Life Insurance Verification	2	0.00%
Recertification	Loan contract	2	0.00%
Recertification	Marriage License	1	0.00%
Recertification	MART	55	0.06%
Recertification	Medical bill or receipt	22	0.02%
Recertification	Medical Documents	34	0.03%
Recertification	Medical Exam Report	2	0.00%
Recertification	Medical Needs	3	0.00%
Recertification	Mid-Certification Contact Notice	120	0.12%
Recertification	Military Document	10	0.01%
Recertification	Mortgage Books/Records	3	0.00%
Recertification	Mortgage Breakdown Proof	1	0.00%
Recertification	Mortgage Company or Lender statement	11	0.01%
Recertification	Mortgage Papers	5	0.01%
Recertification	Naturalization Papers N-550/N-570	1	0.00%
Recertification	Non-Heating Utility Bills	3	0.00%
Recertification	Other	758	0.77%
Recertification	Other Asset verification	4	0.00%
Recertification	Other Expense verification	25	0.03%

Recertification	Other ID which provides a name and address	4	0.00%
Recertification	Other Identity Document	24	0.02%
Recertification	Other Immigration Document	1	0.00%
Recertification	Other Income verification	59	0.06%
Recertification	Other Release of Information	1	0.00%
Recertification	Other Shelter verification	13	0.01%
Recertification	Other unspecified document	50	0.05%
Recertification	Other unspecified written statement	49	0.05%
Recertification	Other Vital Packet verification	3	0.00%
Recertification	Out of State Benefit Status	9	0.01%
Recertification	Owner Occupied Proof	1	0.00%
Recertification	Pay Stub	3,394	3.45%
Recertification	Permanent Resident Alien Declaration	20	0.02%
Recertification	Physician Records	1	0.00%
Recertification	Proof of Other Document	21	0.02%
Recertification	Property Tax records	1	0.00%
Recertification	Property Unit Proof	55	0.06%
Recertification	Psychiatric/Psychological Examination Report	1	0.00%
Recertification	Release document showing release date	1	0.00%
Recertification	Rent receipt showing amount,address,landlord,renter	61	0.06%
Recertification	Rent/mortgage receipt	126	0.13%
Recertification	Repay Agreement	1	0.00%
Recertification	Residency Verification	2,161	2.20%
Recertification	Returned Mail	1,211	1.23%
Recertification	School Statement	10	0.01%
Recertification	SDA/SSI Referral Checklist	1	0.00%
Recertification	Self Service Additional income	4	0.00%
Recertification	Self Service Dependency care expense	1	0.00%
Recertification	Self Service Disability	4	0.00%
Recertification	Self Service Education	3	0.00%
Recertification	Self Service Employment Income	7	0.01%
Recertification	Self Service Household Information	1	0.00%
Recertification	Self Service Liquid Asset	1	0.00%
Recertification	Self Service Medical bill expense	2	0.00%
Recertification	Self Service Medicare expense	1	0.00%
Recertification	Self Service Person Address	1	0.00%
Recertification	Self Service Person Details	1	0.00%
Recertification	Self Service Room and Board Expense	1	0.00%
Recertification	Self Service Shelter expense	6	0.01%
Recertification	Self Service Utility expense	2	0.00%
Recertification	Sewer and Water Bills	3	0.00%
Recertification	Shelter Verification	3	0.00%
Recertification	Social Case Work Document	172	0.17%
Recertification	Social Security Card	1,032	1.05%
Recertification	Social Security Records	34	0.03%
Recertification	Social Summary	10	0.01%
Recertification	Social Summary Update	4	0.00%
Recertification	SSI receipt based on disability/blindness	5	0.01%
Recertification	State Issued Driver's License	1	0.00%
Recertification	State Issued Photo ID	5	0.01%
Recertification	Statement from utility provider	3	0.00%
Recertification	Tax Return	16	0.02%
Recertification	Telephone Bills document	4	0.00%
Recertification	TMA Earned Income Report	1	0.00%
Recertification	U.S. Citizen ID Card I-197/I-179	1	0.00%
Recertification	U.S. Passport	16	0.02%
Recertification	Utility Bill	2,640	2.69%
Recertification	VA 100% disability statement	1	0.00%
Recertification	Vehicle Documents	19	0.02%
Recertification	Verification Checklist	1	0.00%
Recertification	Verification of Employment	12	0.01%
Recertification	Verification of Imprisonment	1	0.00%
Recertification	Verification of Social Security Income	22	0.02%
Recertification	Verification of Student Information	2	0.00%
Recertification	Verification of VA Payments	1	0.00%
Recertification	Verification of Wages	3	0.00%
Recertification	Work Schedule	2	0.00%
Recertification	Worker Documentation Record	6	0.01%
Unidentified	Appeals Supporting Document	2	0.00%
Unidentified	Application (DHS-2 or other)	538	0.55%
Unidentified	Asset Verification	252	0.26%
Unidentified	Authorization to Release Information	3	0.00%
Unidentified	Authorization/Invoice	1	0.00%
Unidentified	Bank or financial institution statement	7	0.01%
Unidentified	Benefit award letter	2	0.00%
Unidentified	Benefit Notice	2	0.00%
Unidentified	Birth Certificate	325	0.33%
Unidentified	Birth record/affidavit from tribal official - person at least 50% American Indian	1	0.00%
Unidentified	CCAP Provider Attendance Sheet	68	0.07%
Unidentified	Certificate of Naturalization	1	0.00%
Unidentified	Change Report Form	17	0.02%
Unidentified	Checkstubs or Earnings Statement	9	0.01%
Unidentified	Child Care Document	1	0.00%
Unidentified	Child Care Provider Application	2	0.00%
Unidentified	Child Support Document	2	0.00%
Unidentified	Citizenship/Immigration Document	20	0.02%
Unidentified	Collateral contact	2	0.00%
Unidentified	Copy of receipt	1	0.00%
Unidentified	Court record or other legal document	1	0.00%
Unidentified	Death/Funeral Document	4	0.00%
Unidentified	Department and Client Error Information and Repay Agreement	1	0.00%
Unidentified	Disability/Medical Document	33	0.03%
Unidentified	Discontinue/Withdrawal Request	1	0.00%
Unidentified	Doctor of Medicine (MD/DO) - Written statement	1	0.00%
Unidentified	Driver's License	30	0.03%
Unidentified	Employer statement	1	0.00%
Unidentified	Employer statement showing dates of employment	1	0.00%
Unidentified	Employment Letter	1	0.00%
Unidentified	Expense (Medical/Housing/etc.)	47	0.05%

Unidentified	Food Replacement Affidavit	1	0.00%
Unidentified	Fuel Bills	1	0.00%
Unidentified	Funeral Home Statement	2	0.00%
Unidentified	Health Insurance Card	2	0.00%
Unidentified	Health Insurance Verification	7	0.01%
Unidentified	HIX Single Streamlined Application	1	0.00%
Unidentified	Housing Catastrophic Documents	1	0.00%
Unidentified	I-151 Alien Registration Receipt Card	3	0.00%
Unidentified	I-551 stamp in a foreign passport or on USCIS Form I-94	1	0.00%
Unidentified	I-766 U.S. Citizenship and Immigration Services (USCIS) issues Employment Authorization Documents.	1	0.00%
Unidentified	Identity Verification	16	0.02%
Unidentified	Incarceration Verification	1	0.00%
Unidentified	Income/Employment Document	67	0.07%
Unidentified	Interim Report (DHS-1046)	33	0.03%
Unidentified	Lease	1	0.00%
Unidentified	Legal/Court Document	8	0.01%
Unidentified	Letter from Landlord	1	0.00%
Unidentified	Letter or document from person/agency making payment	2	0.00%
Unidentified	MART	2	0.00%
Unidentified	Medical bill or receipt	1	0.00%
Unidentified	Medical Documents	13	0.01%
Unidentified	Mid-Certification Contact Notice	5	0.01%
Unidentified	Notice of Balance Due	2	0.00%
Unidentified	Other	42	0.04%
Unidentified	Other Expense verification	1	0.00%
Unidentified	Other Income verification	3	0.00%
Unidentified	Other Provider documentation	1	0.00%
Unidentified	Other Release of Information	1	0.00%
Unidentified	Other Vital Packet verification	1	0.00%
Unidentified	Out of State Benefit Status	1	0.00%
Unidentified	Pay Stub	72	0.07%
Unidentified	Recertification/Renewal (DHS-1010)	76	0.08%
Unidentified	Redetermination Form	1	0.00%
Unidentified	Refugee Reporting	1	0.00%
Unidentified	Rent receipt showing amount,address,landlord,renter	3	0.00%
Unidentified	Rent/mortgage receipt	3	0.00%
Unidentified	Report/certificate of birth abroad of US citizen (DS-1350, FS-240, or FS-545)	1	0.00%
Unidentified	Residency Verification	22	0.02%
Unidentified	Returned Mail	44	0.04%
Unidentified	Self Service Additional income	23	0.02%
Unidentified	Self Service Authorized representative info	3	0.00%
Unidentified	Self Service Dependency care expense	6	0.01%
Unidentified	Self Service Disability	11	0.01%
Unidentified	Self Service Education	13	0.01%
Unidentified	Self Service Employment Income	49	0.05%
Unidentified	Self Service Household Information	5	0.01%
Unidentified	Self Service Insteady income	1	0.00%
Unidentified	Self Service Insurance asset	1	0.00%
Unidentified	Self Service KB Application	4	0.00%
Unidentified	Self Service Liquid Asset	7	0.01%
Unidentified	Self Service LTSS Application	6	0.01%
Unidentified	Self Service Medical bill expense	3	0.00%
Unidentified	Self Service Medicare expense	1	0.00%
Unidentified	Self Service Person Address	7	0.01%
Unidentified	Self Service Person Details	1	0.00%
Unidentified	Self Service Pregnant	2	0.00%
Unidentified	Self Service Real property asset	1	0.00%
Unidentified	Self Service Room and Board Expense	6	0.01%
Unidentified	Self Service Self employment income	3	0.00%
Unidentified	Self Service Shelter expense	38	0.04%
Unidentified	Self Service Special Circumstances	1	0.00%
Unidentified	Self Service Utility expense	20	0.02%
Unidentified	Self Service Vehicle Asset	4	0.00%
Unidentified	Social Case Work Document	9	0.01%
Unidentified	Social Security Card	47	0.05%
Unidentified	State Issued Driver's License	1	0.00%
Unidentified	State Issued Photo ID	3	0.00%
Unidentified	Statement from utility provider	1	0.00%
Unidentified	U.S. Citizen ID Card I-197/I-179	1	0.00%
Unidentified	Utility Bill	33	0.03%
Unidentified	Vehicle Documents	2	0.00%
Unidentified	Verification of Application or Appeal for SSI/RSDI	1	0.00%
Unidentified	Verification of Social Security Income	1	0.00%
Unidentified	Waiver Enrollment Form	1	0.00%