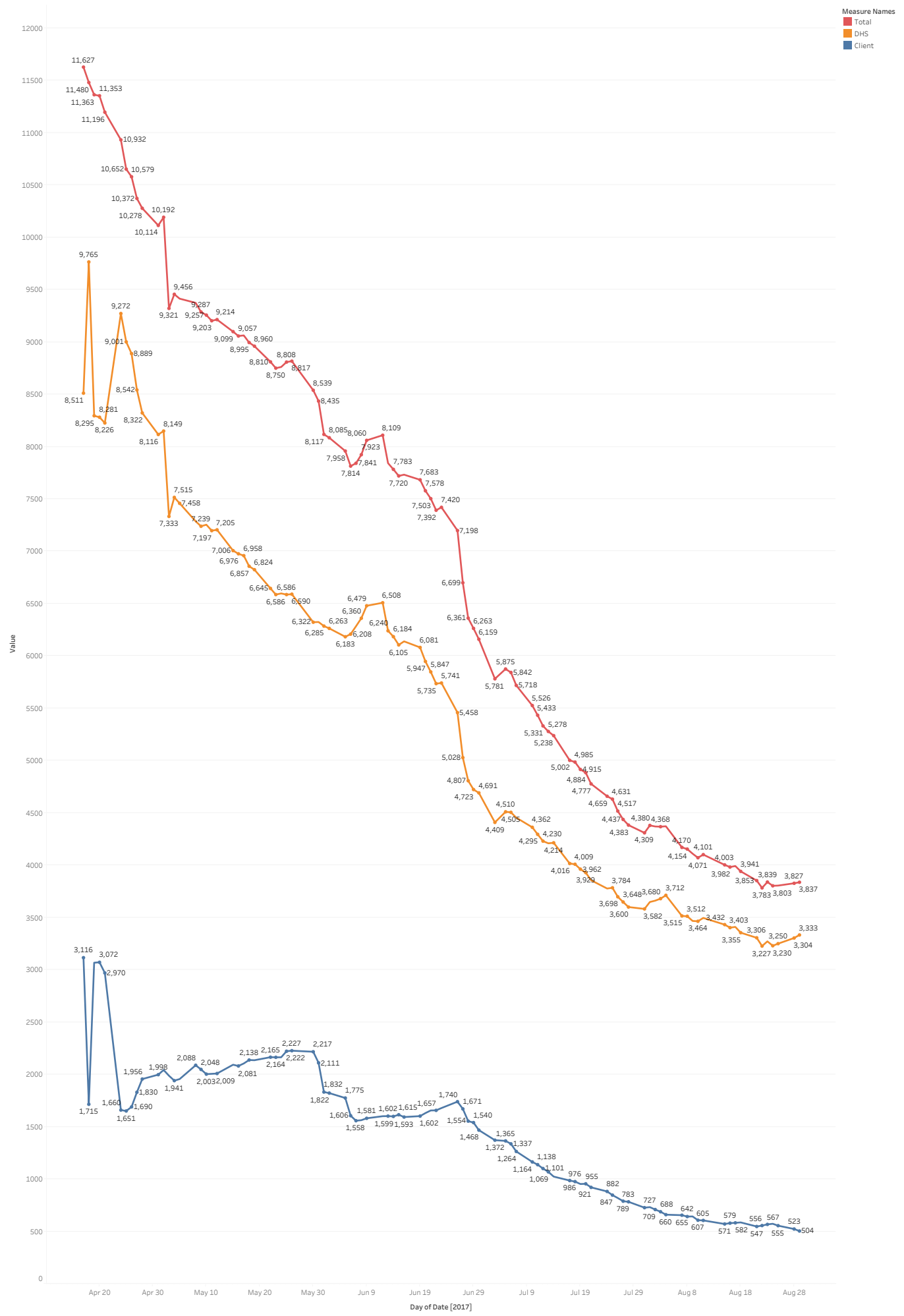


Pending New Application Report by Program



08/28/2017 Pending Applications by Timeliness and Program

		SNAP Expd.	SNAP Regular	Cash	CCAP	GPA - Burial	SSP	Medicaid (MAGI)	Medical (Undet.)	Medicaid Complex	Medicare Premium Payments	LTSS	Grand Total
Overdue	Client	32	29	33	4			76		30	8	15	227
	DHS	37	62	56	19	28	14	111	264	131	32	1345	2099
	Total	69	91	89	23	28	14	187	264	161	40	1360	2326
Not Overdue	Client	14	91	24	6			139		11	6	5	296
	DHS	8	88	31	23	1	7	62	203	10	32	740	1205
	Total	22	179	55	29	1	7	201	203	21	38	745	1501
Grand Total		91	270	144	52	29	21	388	467	182	78	2105	3827



Pending Applications and Tasks by Status

08/28/2017

Program	Total Pending	Awaiting Client	Workable	Blocked	Workable Overdue	Intake
SNAP Expedited	91	44	33	14	25	5
SNAP Non Expedited	270	115	130	25	50	65
Cash	144	54	76	14	50	19
CCAP	52	10	36	6	15	17
GPA-Burial	29	0	27	2	26	14
SSP	21	0	21	0	14	11
MAGI	388	209	154	25	97	0
Complex Medicaid	182	40	134	8	127	0
Med. Undet.	467	0	446	21	251	203
MPP	78	14	63	1	31	30
Recerts (August)	1,330	214	578	538	N/A	372
Verifications	8,404	0	8,185	219	N/A	N/A
Changes	6,455	N/A	N/A	N/A	5,281	N/A



LTSS Backlog Report

8/28/2017

Unique Individuals Applying for LTSS*					
Pending Application Age	8/21	8/22	8/23	8/24	8/25
Eligibility Not Yet Determined and Aged < 45 Days	335	368	376	373	343
Eligibility Not Yet Determined and Aged 45–89 Days	377	383	387	377	397
Eligibility Not Yet Determined and Aged ≥ 90 Days	1,343	1,347	1,343	1,341	1,345
RDOC Due* *	19	19	19	19	20
<i>Not Yet Registered, Scanned, or Indexed – Not Yet Added to Tracker</i>	56	6	0	29	29
Backlog Total	2,130	2,123	2,125	2,139	2,134
Daily Completed (Authorized/Withdrawn)	29	40	19	19	29

*Long Term Services and Supports

**Request for Documentation

RI Bridges Pending New Application Reports

Report key:

- Awaiting Client means client action is required, either for a scheduled interview, a missed interview, or because the State has requested additional documentation from the client.
- Blocked means system issues prevent the application from being worked. (Technically, it is defined as a JIRA ticket on the case.)
- Awaiting Client, Blocked and Workable are subsets of Total Pending applications.
- All other applications are classified as Workable.
- Workable Overdue is the subset of Workable applications that are overdue.
- Intake is the subset of all applications that have been registered but have not yet been touched by a worker.