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AUG 30 2018

**United States
Department of
Agriculture**

Food and
Nutrition
Service

Northeast Region

10 Causeway St.
Room 501
Boston, MA 02222

Courtney Hawkins, Director
RI Department of Human Services
Louis Pasteur Building
57 Howard Avenue
Cranston, RI 02920

Dear Director Hawkins:

The Food and Nutrition Service (FNS) has completed its review of Amendment #8 to Rhode Island's contact center and user acceptance testing contract with Automated Health Systems (AHS). Amendment #8 was originally submitted to FNS on July 13, 2018. Responses to FNS comments were received on August 23, 2018 and August 29, 2018. Amendment #8 will exercise a one year option, leaving three option years remaining on the State's contract with AHS. Upon election of this option through Amendment #8, the performance period will be extended for twelve months beginning on September 1, 2018 and ending on August 31, 2019. Amendment #8 will revise the records retention, privacy, and security requirements as well as remove the SHOP call center support and Medicaid verification backlog support from the scope of work. This amendment will increase the base contract cost by \$12,353,563.66 (UHIP portion is \$12,044,563.66), for a total not to exceed contract value of \$48,153,899.22.

The State is reminded that all contract amendments must be submitted allowing for ample review time; this is compliant with the requirement that provides up to 60 days for FNS review and approval. Contract amendments that exceed 20% of the base contract cost (cumulative) must be submitted to FNS for review and approval prior to any work starting or costs incurred. We also request that all contract amendments be submitted for our records.

Please contact either Bonnie Brathwaite, Northeast Regional SNAP Director, at 617-565-6397, or Dawn Bartolomeo of the FNS State Systems Office at 415-744-3774 or dawn.bartolomeo@fns.usda.gov with questions or comments.

Sincerely,

Kurt Messner
Regional Administrator
Northeast Region

cc: Matt Stark

Iwona Ramian
Ben Shaffer