1. Name, title, mailing address, e-mail address, and telephone number of State/local agency contact person:

2. Describe the program access initiative succinctly, but in as much detail as possible in the context of the State’s administrative practices related to the initiative.

3. How long has the initiative been fully implemented?

4. Did the State or local agency make policy changes in order to implement this initiative? If so, please describe them.

5. Was this program access initiative State or local in scope? If local in scope, please identify the city or county in which it was implemented.

6. Were additional resources necessary to implement and/or administer the program access initiative?

7. Were there any unanticipated costs associated with the initiative? Please describe.
8. What impact has the initiative had on employees, applicants and or recipients?

9. Are there other benefits from the initiative? If possible, please quantify.

10. Were there any unanticipated problems that have resulted from the initiative? If so, how did you address them? Please describe.

11. What advice would you give to those interested in replicating the initiative?