

**In response to Question #17:**

The average wait times per office on October 18<sup>th</sup>, 2016 were as follows:

| <b>Office</b> | <b>Average Wait Time</b> |
|---------------|--------------------------|
| Middletown    | 59 Mins.                 |
| Pawtucket     | 75 Mins.                 |
| Providence    | 102 Mins.                |
| Wakefield     | 83 Mins.                 |
| Warwick       | 72 Mins.                 |
| Woonsocket    | 140 Mins.                |