



NOV 09 2018

**United States  
Department of  
Agriculture**

Food and  
Nutrition  
Service

Northeast Region

10 Causeway St.  
Room 501  
Boston, MA 02222

Courtney Hawkins, Director  
RI Department of Human Services  
Louis Pasteur Building  
57 Howard Avenue  
Cranston, RI 02920

Dear Director Hawkins:

This letter serves as the Food and Nutrition Service (FNS) Northeast Regional Office's (NERO) response to Rhode Island (RI)'s Corrective Action Response (CAR) received on October 22, 2018. This CAR relates to the FNS Supplemental Nutrition Assistance Program (SNAP) Management Evaluation (ME) conducted from March 26-30, 2018, which included a Local Program Access Review (LPAR) and State Program Access Review (SPAR).

**LONG TERM CORRECTIVE ACTION**

The CAR sufficiently addressed the findings listed below, but Corrective Action steps have not yet been fully implemented or validated. These findings can transition to the State's semi-annual Corrective Action Plan (CAP) unless otherwise specified.

***Finding LPAR 18.1:*** The State failed to issue a notice of match results for prisoner matches.

***Finding LPAR 18.2:*** Known system issues prevent workers from accurately processing cases involving foster care.

***Finding LPAR 18.3:*** The State does not have procedures in place to detect and refer potential overpayments or trafficking violations.

***FNS Response:*** FNS will continue to closely monitor LPAR 18.3 and all other claims management deficiencies that require corrective action through monthly meetings with the Claims Collection and Recovery Unit (CCRU) and the Claims Action Plan. Ongoing tracking will be accomplished through updates provided by the State in the Claims Action Plan. If LPAR 18.3 remains open when subsequent semi-annual CAP's are due, a summary of the status for this finding only will be required until FNS can validate that final corrective action has been achieved.

Thank you for the State's effort in resolving findings through the Corrective Action process. If you have any questions please contact Maria Volpe at [Maria.Volpe@fns.usda.gov](mailto:Maria.Volpe@fns.usda.gov) or 617-565-6390.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Bonnie Brathwaite', with a long horizontal flourish extending to the right.

Bonnie Brathwaite, Director  
Supplemental Nutrition Assistance Program  
Northeast Region

Enclosure

cc: Iwona Ramian  
Maureen Donnelly  
Kimberly Nikolaidis