

# UHIP Daily Media Updates

## Monday, Dec. 12 – Friday, Dec. 16

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### UHIP Media Update – Monday, December 12, 2016

Good afternoon –

Today's UHIP governance meeting touched on a number of topics, including:

- **CMS' response to the State's Implementation Advanced Planning Document (IAPD) delivered late last week, attached here.** A little background: the State submitted its IAPD in **late July 2016**, *prior* to the launch of the new eligibility system as a routine filing. The IAPD request **addresses the potential for the state to make future policy decisions about adding functions to the UHIP system.** An IAPD requests authorization of enhanced match federal funds, NOT a budgeted project cost. Any plans to add funding to the project for additional functionality would go through the legislative approval process (as with any budget item), and **there are no plans to submit any such proposal to the legislature for the 2017 session.** Although the IAPD filed last summer contained requests for federal match for additional functionality in the new system, we have certainly recognized since the launch that we would not wish to pursue anything in the new system this year that is not already planned and budgeted for. As a result, the State's team **reached out to CMS earlier last week** on a call **to request permission to limit our IAPD request to just the Maintenance and Operations (M&O) costs and the functionality already planned and budgeted for this year.** Our team requested formal confirmation from CMS that we would be able to access federal match for the M&O and could refile the IAPD with a narrower scope of only the planned and budgeted work this year. Our sole focus and priority right now is to work together with our vendor and our partners to stabilize the new eligibility system as quickly as possible so that we can most effectively meet the needs of the people we serve. CMS and the State share the same concern: that our customers are not getting the level of service they deserve in this transition process and that we need to strengthen our efforts to improve our services.
- The State's **weekly legislative report** has been posted and can be found in the UHIP section of the [Transparency Portal](#).

**\*\*\*\*PLEASE NOTE DATE/TIME CHANGE OF THIS WEEK'S UHIP MEDIA BRIEFING BELOW\*\*\*\***

**For planning purposes, the next weekly UHIP Media Briefing will be held Thursday, Dec. 15, at 11:30 a.m. in Conference Room 2A** at the Department of Administration.

Thanks!

-Brenna & Ashley

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**Note:** There were no media updates on Tuesday, Wednesday or Thursday this week.

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## **UHIP Media Update – Friday, December 16, 2016**

Hello:

As a reminder, our **media briefing** is scheduled for **today at 10:30 a.m. at DOA Conference Room 2C**.

Attached you will find the weekly UHIP metrics report, which shows the status of applications in the new, integrated health and human services eligibility system. In an effort to provide more comprehensive information, we have broken down these numbers by program and by each week going back to the launch date. As a reminder, we will continue to provide updates in this format on a weekly basis.

A few notes: this data is raw, preliminary, and has not yet been subject to quality control. You may notice some numbers have changed from week to week. These numbers reflect a snapshot of real-time data, which moves quickly and changes from day-to-day. This is going to happen as applications move past preliminary review and are re-classified by program. We are continuously working with our vendor and partners to improve data reporting, and will highlight changes and additions to our format as we move forward.

Some highlights of this report:

- Nearly 30% of work in progress applications are awaiting information from the applicant
- We have a dedicated team focused on registering applications. Therefore, we have only ~200 unregistered applications, which is approximately the amount of incoming applications each day and what is considered a steady state target. This is down from 1,300 two weeks ago, which fueled the rise in work in progress applications last week.
- We have constituted a medical team of specialized DHS eligibility technicians to focus solely on Medicaid verification.
- We have made a concerted effort to intake any SNAP expedited application and move them forward with a dedicated team.

Thanks,

- Ashley & Brenna